

Chairperson: Supervisor Elizabeth Coggs-Jones, 278-4265

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, March 12, 2008 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair)

EXCUSED: Supervisor Clark

SCHEDULED ITEMS:

RESOLUTIONS - 1

1. 08-130 A Resolution by Supervisor Coggs-Jones authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce.

00:23 Supervisor Coggs-Jones explained that this is one of the first items that is a product of the Men of Color Task Force, which met in February. The Task Force concluded that this study should be done by various departments to determine if there are barriers in place within the County and State that are discriminatory in regards to seeking employment. She indicated this is a study resolution that will be going to departments and staff.

01:01 A **"FRIENDLY AMENDMENT"** was offered by Supervisor Cesarz that modified the Resolution on Line 65 by adding the words ", if any," after the word "inequities" and deleting the words "lack thereof that may discriminate" after the word "or" and adding the verbiage "a lack of any policies to prevent discrimination" on Line 74. The friendly amendment was accepted by Supervisor Coggs-Jones. There being no objections by the Committee, the amendment was ordered instituted by Madame Chair.

05:09 Supervisors Johnson and West requested to be added as co-sponsors. Supervisor Coggs-Jones stated that Supervisor Clark requested to be added as a co-sponsor.

ACTION BY: (Coggs-Jones) Approve the Resolution as AMENDED. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

APPOINTMENTS - 3

2. 08-138 From the County Executive, appointing Mr. Frank Gonzales to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

- 00:12 Ms. McLaughlin introduced Mr. Gonzales to the Committee who then provided brief comments and clarification regarding his name. Mr. Gonzales indicated that Jr. should appear after his name.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

3. 08-139 From the County Executive, appointing Mr. Casper Green to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

- 00:28 Ms. McLaughlin stated that she regrets to inform the Committee that Mr. Green was unable to appear due to illness.

- 00:36 Supervisor Cesarz indicated that he has had the opportunity to work with Mr. Green. He stated that as the Committee can see from Mr. Green's resume, he has been very active in the County, specifically the City of Franklin on behalf of seniors. He has worked closely with the Department on Aging on a number of programs including the expansion meal site in Franklin. Based on his strength, service, and resume, Supervisor Cesarz encouraged his colleagues to approve this appointment.

ACTION BY: (Cesarz) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

4. 08-140 From the County Executive, appointing Sister Edna Lonergan to the Aging Commission for a term expiring January 31, 2011.

APPEARANCE:

Fran McLaughlin, Executive Assistant, County Executive's Office

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

DEPARTMENT ON AGING - 3

5. 06-460(a)(b) From the Director, Department on Aging, requesting authorization to amend two (2) program and service contracts under the *Connecting Caring Communities* program from the original periods ending January 31, 2008, to revised periods ending December 31, 2008, to enable both vendors to complete work funded under year four of the Robert Wood Johnson Foundation Community Partnerships for Older Adults initiative and with local share commitments provided by the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

APPEARANCES:

Stephanie Stein, Director, Department on Aging

Gail Cheatham, Assistant Director, Department on Aging

00:40 Ms. Stein stated that the Department's official Robert Wood Johnson grant, *Connecting Caring Communities*, ended on January 31, 2008. The foundations supporting the project favor extending the contract period to complete the work of the initiative and are allowing all of the grantee communities to use any unused money in what is being called an extension year (year five). The two agencies named have unused money and will use that money to continue to do the same work in neighborhood organization and neighborhood communication through this next contract year.

ACTION BY: (Johnson) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

6. 08-128 From the Director, Department on Aging, requesting authorization to execute contracts with Interfaith Older Adult Programs, Inc., totaling \$34,200 and Institute for Collaborative Health Interventions, Inc. totaling \$28,846 for the period February 1, 2008 through December 31, 2008 under *Connecting Caring Communities – Neighborhood Technical Assistance Project*, funded through grants from the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging

- 00:38 Ms. Stein indicated that these contracts are the result of the very effective and good work that was done in organizing the first four neighborhoods under this project. Other neighborhood leaders stepped forward and requested that the Connecting Caring Communities – Neighborhood Technical Assistance Project continue the work being done. The local foundations listed have been so pleased with the outcome that they want to continue to support this effort. They are committed to funding the project for two more years to organize at least one more neighborhood to better the lives of older people.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and
West (Chair) - 6

NOES: 0

7. 08-91 From the Director, Department on Aging, submitting a report projecting a 2008 Capitation Revenue and Expenditure increase in excess of \$75,000. **(Also considered by the Committee on Finance and Audit)**

APPEARANCES:

Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

- 00:15 Ms. Stein indicated that this informational piece represents the Department receiving a higher capitation amount from the State than was budgeted. This higher capitation amount was not confirmed until after the budget was passed.

- 00:53 Mr. Hodson stated how the money would be used and indicated that a detailed budget transfer will be presented to the Committee identifying

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the specific 2008 budget line items to be affected.

Questions and comments ensued.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION - 1

8. 08-127 From the Director, Department of Health and Human Services, providing an update on the Department's Long Term Care Reform planning process and requesting authorization to begin negotiations with the Wisconsin Department of Health and Family Services to address state funding issues in the Family Care expansion project.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division

00:35 Mr. Hoze explained during the last 18 months, the Department has worked very closely with the Department on Aging to jointly formulate a plan to expand Family Care in Milwaukee County for people with disabilities under the age of 60. The focus of these planning efforts include determination of financial solvency, program design, projected populations to be served, and operational infrastructure needs.

Mr. Hoze provided a full update on the planning efforts and also highlighted some of the critical financial issues that need to be resolved prior to proceeding with implementation. He provided information regarding the Aging and Disabilities Resource Center, Managed Care Organization (MCO), provider network, staffing, and community input. He also identified the specific budgetary considerations and challenges as the loss of waiver revenue, new Family Care revenue, operational/staffing assumptions, net shortfall, eligibility function, and Basic County Allocation (BCA) intercept.

Mr. Hoze indicated that the Department has developed governing principles that are being recommended for endorsement to guide the discussion with the State regarding Family Care expansion, which are funding and program/service assumptions.

12:11 Ms. Lyday stated at the beginning of this planning process, it was known that there would be programmatic and fiscal challenges, primarily because this is a huge system change. The Division operates waiver programs, and that money will then be moved to the Care Management

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entity, which will support not only existing waiver participants but approximately 2,400 new participants on waiting lists.

Questions and comments ensued.

35:58 Ms. Barbara Beckert, Director, Disability Rights Wisconsin (Milwaukee Office) appeared and spoke regarding this item.

ACTION BY: (Johnson) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

BEHAVIORAL HEALTH DIVISION - 6

9. 08HN06 From the Director, Department of Health and Human Services, submitting an informational report regarding a license agreement between the Behavioral Health Division and the McHenry County, Illinois, Mental Health Board for the synthesis information system. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:39 Mr. Hoze stated in 1999 BHD developed the Synthesis information system, which is an internet based managed care software system used to manage and track clients and service calls for children with serious emotional and mental health needs. It is a state of the art system and has been used by Wraparound Milwaukee and other communities across the country to manage data for their mental health programs. Interest by other communities in utilizing Synthesis began in 2000. The State of New Jersey leased the software for its System of Care programs for children with serious mental health needs, the State Bureau of Milwaukee Child Welfare utilized the system for its child welfare sites for 18 months, and Cuyahoga County in Cleveland Ohio has utilized the system through a lease agreement for their Tapestry program (similar to Wraparound) since 2006.

Mr. Hoze indicated several counties have now expressed their desire to purchase the Synthesis software from Milwaukee County rather than lease it. Corporation Counsel secured the law firm of Wildman, Harrold, Allen, and Dixon, LLT, who are experts in the legal aspects of information technology, to prepare a source code license agreement. Through this

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agreement, Wraparound could offer those communities the right to obtain a license for the object code and source code versions of the system. Essentially, the communities would be purchasing Synthesis and could make their own modifications and changes to the system to meet their own needs while still maintaining maximum protection for Milwaukee County. The revenue from the sale of Synthesis would go back into the Wraparound program.

Questions and comments ensued.

The Committee took no action regarding this informational report.

10. 08HN07 From the Director, Department of Health and Human Services, submitting an informational report regarding an intergovernmental cooperation agreement between the Behavioral Health Division and the Milwaukee Board of School Directors for the provision of a mental health liaison and other services under the Safe Schools/Healthy Student Grant.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

- 00:25 Mr. Hoze explained the Safe Schools/Healthy Students Initiative is designed to strengthen, enhance, and expand the collaborative relationship between community-based organizations and Milwaukee Public Schools (MPS). The initiative is the result of a four-year federal grant from the Department of Education that was awarded to MPS. The goals of the grant is to reduce levels of disruption and violence in target schools, prevent or reduce substance abuse, increase academic and social success in school, and increase access to appropriate mental health services for students as needed. The initiative will target 25 MPS schools and five non-public schools in the City of Milwaukee. The Wraparound Program was invited to participate in the initiative to support the goal of helping to improve student access to public mental health assessment and treatment services. Wraparound has created a mental health liaison for the targeted schools and will provide additional training in mental health assessment and intervention by the Mobile Urgent Treatment Team. MPS has allocated money for the next four years to fund these services.

The Committee took no action regarding this informational report.

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11. 07-473(a)(a) From the Director, Department of Health and Human Services, requesting authorization for the Director or a designee to enter into a month-to-month Professional Service Contract with DMS Imaging, Inc. for the Behavioral Health Division until Disadvantaged Business Enterprise (DBE) requirements are met.

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:45 Mr. Hoze indicated DMS has made significant progress in becoming DBE compliant and that is why the Department is recommending a month-to-month contract in order to monitor the progress closely and report back to the Committee.

Questions and comments ensued.

ACTION BY: (Coggs-Jones) Approve. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

12. 08-5(a)(b) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2008 Purchase of Service Contract with Our Space, Inc. by \$48,543 from \$425,318 to \$473,861 for peer support activities and initiatives.

00:01 ***ACTION BY: (Coggs-Jones) Approve. 6-0***

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

13. 08-5(a)(c) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2008 Purchase of Service Contract with Milwaukee Mental Health Associates, Inc. as a result of its acquisition of Milwaukee Mental Health Services, Inc.

00:18 ***ACTION BY: (Coggs-Jones) Approve. 6-0***

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

14. 08-114 From the Director, Department of Health and Human Services, requesting authorization for a change in the pay policy governed by Chapter 17.16(2) of the Milwaukee County General Ordinances regarding holiday pay for physicians and psychiatrists. **(Also to the Committee on Personnel)**
- 00:28 **ACTION BY: (Coggs-Jones) AMEND the Resolution as follows: delete Lines 84 and 86 and all verbiage after the word "morning" starting on Line 89. 6-0**
- AYES:** Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6
- NOES:** 0
- ACTION BY: (Coggs-Jones) Approve as AMENDED. 6-0**
- AYES:** Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6
- NOES:** 0

ECONOMIC SUPPORT DIVISION - 1

15. 08HN08 From the Director, Department of Health and Human Services, submitting an informational report regarding the Economic Support Division's (ESD) modernization initiative. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**
- APPEARANCES:**
Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, ESD, DHHS
- 00:18 Mr. Hoze gave the Committee an overview of the basic plan for the modernization initiative as well as some of the impacts it will have. The food share medical assistance and childcare applications and cases are at an all time high for Milwaukee County. ESD historically operated within a model that is dependent upon face-to-face contact. Customers are forced to make multiple visits to the agency and often spend two or more hours in the offices each visit, which causes them to miss work and places them in jeopardy of losing their jobs. This discourages people from applying and has caused customer service to decline.
- Mr. Hoze stated the modernization initiative will be a new approach to service delivery and is based on streamlined work flows, technology innovations, and partnerships with local community based organizations. The initiative will focus on encouraging customers in Milwaukee County

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to apply and recertify for benefits on-line and by phone. While face-to-face service will still be available, customers will no longer be forced to go to ESD facilities to seek food share or medical assistance. This will allow the ability to reallocate resources currently utilized for face-to-face interviews to areas of greater need within ESD.

Mr. Hoze indicated that in the new model, the Robles Center will be responsible for all intake/application processing, while the Coggs Center will handle ongoing case maintenance. Technology innovation includes the implementation of the Q-Matic electronic routing system, which offers self check in, service assignment, and real-time monitoring of customer experience.

Questions and comments ensued.

38:46 Ms. Margaret Anne Meyer appeared and provided comments.

The Committee took no action regarding this informational report.

Item #s 16 and 17 were considered together.

DELINQUENCY AND COURT SERVICES DIVISION - 2

16. 07-61(a)(a) From the Director, Department of Health and Human Services, requesting authorization to execute a one-year Professional Service Contract extension with the Planning Council for Sports Authority fiscal agent services from March 1, 2008 through February 28, 2009.

SEE ITEM #17 FOR COMMITTEE ACTION

17. 08-125 From the Director, Department of Health and Human Services, requesting authorization to distribute 2008 funds for the Youth Sports Authority.

ACTION BY: (Johnson) Approve Item #s 16 and 17. 6-0

AYES: Coggs-Jones, Quindel, Johnson, Cesarz, Rice and West (Chair) - 6

NOES: 0

SCHEDULED ITEMS:

STAFF PRESENT:

Fran McLaughlin, Executive Assistant, County Executive's Office
Stephanie Stein, Director, Department on Aging
Gail Cheatham, Assistant Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging
Corey Hoze, Director, Department of Health and Human Services
Geri Lyday, Administrator, Disabilities Services Division
John Chianelli, Administrator, Behavioral Health Division
Felice Riley, Administrator, Economic Support Division, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 11:25 a.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs