

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Jennifer Collins, 278-5290

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, July 15, 2009 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

SCHEDULED ITEMS:

APPOINTMENTS – 4

1. 09-270 From the County Executive, appointing Ms. Cindy Bentley to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

APPEARANCE:

Sherry Hill, Director of Community Relations, County Executive's Office

00:55 Ms. Bentley provided brief comments.

MOTION BY:(Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

2. 09-271 From the County Executive, appointing Mr. Patrick Linnane to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

APPEARANCE:

Sherry Hill, Director of Community Relations, County Executive's Office

00:23 Mr. Linnane provided brief comments.

MOTION BY:(Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

3. 09-272 From the County Executive, appointing Ms. Ericka Kathryn Rush to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

SCHEDULED ITEMS:

APPEARANCE:

Sherry Hill, Director of Community Relations, County Executive's Office

00:36 Ms. Rush provided brief comments.

MOTION BY:(Coggs) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

4. 09-273 From the County Executive, appointing Ms. Luanne M. McGregor to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

APPEARANCE:

Sherry Hill, Director of Community Relations, County Executive's Office

00:37 Ms. McGregor provided brief comments.

MOTION BY:(Clark) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

DEPARTMENT ON AGING – 1

5. 09HN11 From the Director, Department on Aging, providing an overview of Aging's 2010 Requested Departmental Budget.

APPEARANCES:

Stephanie Stein, Director, Department on Aging

Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging

00:37 Ms. Stein stated her department is organized into two units: 1) the Area Agency and Resource Center Services and 2) the Care Management Organization. As Ms. Stein presented the budget, she emphasized the fact that the Department does not have much of a negative impact; however, they are well aware that they are very far away from getting a budget that closes the budget gap that does exist. Negotiations are held daily with DAS to look at what can be done to close that gap as much as possible. Ms. Stein detailed her departmental budget highlighting areas impacted by the State's removal of funding.

SCHEDULED ITEMS:

Questions and comments ensued.

17:21 Supervisor De Bruin requested detailed information regarding the expected ridership changes in the Paratransit program through the CMO.

19:29 Supervisor Clark requested information related to the number of people currently using freedom passes prior to the Board meeting. She also requested the Board be provided with information on the supervisor/ manager to employee ratio.

MOTION BY:(Mayo) Receive and Place on File the report from the Director, Department on Aging, dated July 10, 2009. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DHHS GENERAL – 1

6. 09HN12 From the Interim Director, Department of Health and Human Services, providing an overview of DHHS' 2010 Requested Departmental Budget.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Hill, Administrator, Housing Division

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Clare O'Brien, Fiscal Management Analyst, DHHS, DAS

00:25 Ms. Marks provided the Committee with an overview of the impacts on the Department's budget detailing program eliminations, expenditures, revenues, and the transition of Economic Support Division's Income Maintenance services to the State.

Questions and comments ensued at length.

22:48 Supervisor Dimitrijevic requested that this item be referred to staff for evaluation and provide the Committee with recommendations.

26:21 Supervisors De Bruin and Mayo requested a follow-up report from the Department in the form of a comparison flow chart service by service to compare how many clients are served and the types of services provided in 2009 versus the projected numbers for 2010. She would like to have this report for the September meeting cycle.

SCHEDULED ITEMS:

The Committee took no action regarding this informational item.

DISABILITIES SERVICES DIVISION – 1

7. 09-248 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a State-County Contract for the Disability Resource Center and begin Family Care Expansion in Milwaukee County.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division (DSD), DHHS
Clare O'Brien, Fiscal Management Analyst, DHHS, DAS

00:38 Ms. Marks stated DHHS has been planning and anticipating the expansion of Family Care in Milwaukee County for persons with developmental and physical disabilities under the age of 60 for 2½ years. The report details their planning efforts as well as programmatic and fiscal challenges that have occurred to become part of the new Disabilities Resource Center that will accommodate this expansion effort. The Long Term Care service delivery system in Wisconsin is changing and Family Care Expansion will occur statewide.

02:21 Ms. Lyday provided the Committee with an overview of the report detailing the fiscal challenges that were not anticipated, particularly, the State budget that delayed the program when it was scheduled to move forward late last year. She discussed the establishment of a major stakeholder committee that guided this process, the functions of the new Disabilities Resource Center information and referral services, and the prevention component.

18:53 The following people appeared and spoke regarding this item:
Ms. Barbara Beckert, Disability Rights Wisconsin
Cynthia Bentley, People First Wisconsin
Cathy Simpson, Combined Community Services Board

MOTION BY:(Dimitrijevic) Approve. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION – 5

8. 09HN13 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding mental health system strategic planning and redesign. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS
H. Bruce Krueger, Executive Vice President, Medical Society of Milwaukee

Joy Tapper, Milwaukee Health Partnership

00:35 Ms. Marks stated the Behavioral Health Advisory Council has been vital to the quality improvement of BHD and has resulted in significant community collaboration regarding mental health issues and access to services for inpatient and outpatient care. Community partners from Milwaukee Health Partnership and the Medical Society of Milwaukee worked with a small steering committee to develop a position paper outlining the community-wide approach to dealing with issues affecting adult mental health systems.

02:15 Mr. Krueger stated the reason the Medical Society got involved in this project is the recognition of the high degree of fragmentation between the medical delivery of services and the management of mental health patients in the private practices. There is frustration within the house of medicine between emergency medicine physicians, primary care physicians, and psychiatry services. Problems are being passed from one specialty to the other as opposed to looking at the delivery system and how the coordination of care, the communication related to medical and mental health management, the appropriate prescribing of medications, and follow-up services can be improved.

Mr. Krueger went on to state the opportunity to work with the Partnership, Milwaukee County, the State, and in the mental health advocacy community was what drew the Medical Society to this process. Utilizing the Public Policy Forum as an objective party to perform a critical analysis of what is currently being done and what can be done puts the Advisory Council in a good place to move forward. It is felt that a public/private initiative and partnership is needed to improve the care of these vulnerable residents. In the future, they will also be looking at supportive housing services and the continuum of care, but the focus of

SCHEDULED ITEMS:

this study will provide a countywide background on how to move forward with a more appropriate delivery system.

04:32 Ms. Tapper stated in partnership with the Medical Society, they are pleased to be launching this community-wide assessment and plan for adult mental health services throughout the community. This is more than a study of Milwaukee County BHD services, although that will be part of this whole evaluation. It will really look at private providers, physicians, health systems, and outpatient providers with significant input from mental health advocates and consumers as well.

Questions and comments ensued.

The Committee took no action regarding this informational item.

9. 09HN14 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding two intergovernmental source code license sales agreements between the Behavioral Health Division and Cuyahoga County Mental Health Department and the Georgia Department of Human Resources – Division of Mental Health for the Synthesis Information System. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:50 Mr. Chianelli stated that Milwaukee Wraparound serves as a national model around the country and has built tools within the system including a computer program called Synthesis. He indicated they worked with Corporation Counsel to develop a source code license agreement that enables the product to be marketed to other communities. There are two governmental entities that are interested in purchasing the program and are entering into agreements. This will be a revenue source for Milwaukee Wraparound that allows dollars to be reinvested.

Questions and comments ensued.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

10. 09HN15 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Alcohol and Other Drug Abuse (AODA) waiting list. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

- 00:17 Mr. Chianelli stated BHD undertook the significant project of redesigning the public adult AODA wait list process. There had been a contract for wait list management with IMPACT, which has now been terminated. BHD worked with each of the three Central Intake Units (CIU) that have existing contracts to collaborate with the County on developing a centralized waiting list. A centralized waiting list was necessary to financially manage the entire program and to serve priority populations first. Authorization from the County is needed to have individuals taken off the wait list. This allows the County to control the number of people coming into the program and expenses.

Questions and comments ensued.

The Committee took no action regarding this informational item.

11. 09HN16 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding initiating a capital master plan for the Behavioral Health Division – Mental Health Facility. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Greg High, Director, Architecture, Engineering & Environment, DTPW

- 00:23 Mr. Chianelli stated this concept was brought about by the leadership team at BHD and their continuous efforts to come up with new, creative ideas and strategies to manage BHD and the facility. The concept stems from the fact that BHD's operations probably utilize 70% of the space at the existing facility. The leadership team looked into the possibility of

SCHEDULED ITEMS:

consolidating the operations of the day hospital building into the main hospital building freeing up the day hospital building and the ten acres it sits on for other options. This move would better utilize space while lowering overhead and operating costs. This project would potentially include doing some modest renovations.

Questions and comments ensued at length.

MOTION BY:(Mayo) Lay the item on the table. 3-4

AYES: Coggs, Mayo and Clark - 3

NOES: Dimitrijevic, De Bruin, Lipscomb and West (Chair) – 4

Supervisor Mayo's motion failed.

36:42 Supervisor De Bruin requested follow-up detailed information as to exactly what the Department wants to do to improve conditions at the Behavioral Health Division facility.

MOTION BY:(Dimitrijevic) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 6-1

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

NOES: Mayo – 1

12. 09HN17 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of implementing a fee-for-service network in relation to 1915(i). **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:20 Mr. Chianelli stated this item was highlighted in the Division's 2009 Budget, which alluded to a collaboration with the State of Wisconsin for this new opportunity to fund community mental health services through the 1915(i) home and community based waiver. This waiver will provide great opportunities. Negotiations continue with the State. It probably will not be fully implemented until 2011. As stated in the 2009 Budget, one of the key steps to prepare for participation in this program is to convert their existing contract system to a fee-for-service network.

SCHEDULED ITEMS:

Questions and comments ensued.

MOTION BY:(Clark) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

DELINQUENCY AND COURT SERVICES DIVISION – 3

13. 09-244 From the Interim Director, Department of Health and Human Services, requesting authorization to use the Juvenile Detention Facility as a short-term detention as allowed by State Statutes. **(Laid over 06/17/09: Report from County Board staff and follow-up report from the Department.)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

Questions and comments ensued.

00:25 ***MOTION BY:(Dimitrijevic) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

14. 09-291 From the Interim Director, Department of Health and Human Services, requesting authorization to accept grant dollars totaling \$77,630 from the Wisconsin Office of Justice Assistance (OJA) for programs within the Delinquency and Court Services Division.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

00:22 ***MOTION BY:(Clark) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

15. 09HN18 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding intent to enter into a Memorandum of Agreement with Racine County for the purpose of placing certain juveniles in the Alternatives to Corrections through Education Program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

Questions and comments ensued.

MOTION BY:(Mayo) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 7-0

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

ECONOMIC SUPPORT DIVISION – 3

16. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative. **(Reports on Call Center and Childcare Audits presented by the Director of Audits.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Jerry Heer, Director of Audits
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Felice Riley, Administrator, Economic Support Division, DHHS

01:12 Mr. Heer stated these audits address two programs that Milwaukee County used to administer directly and are now run by the State as a part of the State's takeover of Income Maintenance. The audits identified areas where Milwaukee County's administration of both childcare fraud prevention and the Call Center could be significantly improved and included specific recommendations. Obviously, the County is in a different relationship with the State in terms of remedying problems in

SCHEDULED ITEMS:

both of these programs. Moving forward as a partner with the State, it would be appropriate to have a mechanism of tracking and monitoring the takeover to be in a position to assess when the time is right to reengage County government in the direct administration and management of these programs.

Mr. Heer went on to state the key to getting the programs back is to remedy past issues. The audits make it very clear that Milwaukee County is not the sole entity that is responsible for the shortcomings in the programs. The State, over the years, has made it very difficult to administer the programs due to their lack of direction, clarity, and follow-through. In certain instances regarding the Call Center, they have actually done things that have been counterproductive.

Mr. Heer indicated this report was shared with the State Bureaucracy and the State's Audit Committee. The State's Audit Bureau is engaged in a second audit of childcare. Progress has been seen on Milwaukee County's part in tightening up these areas. Real changes were more along the lines of late 2008 and early 2009. By then, it was too late. If Milwaukee County continues to make progress, it will be in a better position to step up and get the programs back.

06:55 Ms. Riley provided a brief overview of the modernization initiative discussing the Q-Matic system and wait time statistics, which have been reduced, at the Coggs Center in respect to client registration and case question areas. In respect to homeless mail and the Call Center, there was a bit of an increase in wait time, which was the result of transition confusion. She informed the Committee that ESD has entered the second phase of the State's transition of Income Maintenance (IM) in which they are recognizing the confusion amongst clients. They are working closely with State partners to resolve issues arising out of the transition. Ms. Riley closed her report by stating Milwaukee County is in line to receive two awards coming from the USDA Food Nutrition Service.

Questions and comments ensued.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

17. 09HN19 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the implementation of Badger Care Plus. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:43 Ms. Marks stated on June 15, 2009, the State of Wisconsin implemented the new plan. The Core plan provides health insurance services for low-income families ages 16 to 64 without dependent children. Attachments to the report provide information on how to contact and apply for services, information about community partners, and income information regarding family size and allotted monthly income. The 800 contact number to sign up for Badger Care Plus was not widely distributed, but the information has been handed out to community partners. This is not an entitlement program, and there is a \$60 non-refundable application filing fee.

Questions and comments ensued.

The Committee took no action regarding this informational item.

**** CLOSED SESSION ****

The Committee may adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(e), for the purpose of discussing the following matter(s). The Committee may reconvene into open session to take whatever action(s) it may deem necessary on the said matter(s).

18. 09HN20 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the State's Request for Proposals (RFP) for office and public services space and the Department of Health and Human Services Coggs Human Services Center. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SCHEDULED ITEMS:

MOTION BY:(Dimitrijevic) Adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(e), for the purpose of discussing Item #18. At the conclusion of the closed session, the Committee may reconvene in open session to take whatever action(s) it may deem necessary on the aforesaid item. 5-1

AYES: Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair) - 5

NOES: Clark - 1

EXCUSED: Mayo – 1

The Committee convened into closed session at approximately 12:50 p.m. The Committee did not reconvene back into open session.

STAFF PRESENT:

Sherry Hill, Director of Community Relations, County Executive's Office
Stephanie Stein, Director, Department on Aging
Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Jim Hill, Administrator, Housing Division
Alex Kotze, Fiscal Management Analyst, BHD, DHHS
Clare O'Brien, Fiscal Management Analyst, DHHS, DAS
Geri Lyday, Administrator, Disabilities Services Division
John Chianelli, Administrator, Behavioral Health Division
Greg High, Director, Architecture, Engineering & Environment, DTPW
Eric Meaux, Administrator, Delinquency and Court Services Division
Jerry Heer, Director of Audits
Felice Riley, Administrator, Economic Support Division, DHHS
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:03 a.m. to 1:20 p.m.

Adjourned,

Jodi Kapp

Committee Clerk

Committee on Health and Human Needs