

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Jennifer Collins, 278-5290

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 17, 2009 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, De Bruin, Mayo, *Clark, Lipscomb and West (Chair)

EXCUSED: Supervisor Coggs

*Supervisor Clark was not present at the time of roll call but appeared shortly thereafter.

SCHEDULED ITEMS:

PRESENTATION – 1

1. 09HN09 Presentation by University of Wisconsin Cooperative Extension regarding Family Living Programs. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCE:

Cynthia Muhar, Family Living Educator, University of Wisconsin (UW) Cooperative Extension

- 00:23 Ms. Muhar stated UW Cooperative Extension has four different program areas. They are Community and Natural Resource Development, Horticulture and Urban Agriculture, Youth Development, and Family Living. Her presentation focused on the Family Living programs. Ms. Muhar provided an overview of the following: the Wisconsin Nutrition Education Program, which focuses on low income families and the elderly; the Foreclosure and Predatory Lending Prevention Initiative, which focuses on education for prevention, new loan products or rescue initiatives, and stabilization of neighborhoods; Empowering Families in Milwaukee Program, which provides professional, consultative and technical support to zip code areas that have the highest infant mortality rate and highest infant risk rate in the city; the Poverty Education Program, which addresses poverty and the complex issues surrounding it including power, privilege, oppression, and racism; and the Effective Black Parenting Program, which provides training to parent educators, is a culturally sensitive evidence based program, and focuses on African-American identity, culture, and heritage.

Questions and comments ensued.

SCHEDULED ITEMS:

MOTION BY:(Dimitrijevic) Receive and Place on File the folder containing program materials distributed by Ms. Muhar. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

DEPARTMENT ON AGING – 3

2. 08-464(a)(a) From the Director, Department on Aging, requesting authorization to extend for one additional year (January 1, through December 31, 2010) without a Request for Proposals (RFP), the Department's Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the Care Management Organization (CMO) under Family Care and to facilitate expansion of the CMO to include services to persons with disabilities age 18 to 59.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

00:43 ***MOTION BY:(Mayo) Approve. 6-0***

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

3. 08-465(a)(a) From the Director, Department on Aging, requesting authorization to execute two contract amendments under the *Connecting Caring Communities – Neighborhood Technical Assistance Project* with Interfaith Older Adult Programs, Inc., for a revised award totaling \$51,450, an increase of \$17,250, and the Institute for Collaborative Health Interventions, Inc., for a revised award totaling \$36,398, an increase of \$7,552, for the period January 1, through December 31, 2009, and funded through grants from the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

SCHEDULED ITEMS:

00:50 **MOTION BY:(Mayo) Approve. 6-0**
AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb
 and West (Chair) - 6
NOES: 0

Item #s 4A and 4B were addressed together.

4. 09-39(a) A. From the Director, Department on Aging, submitting a 2008 Income Statement year-end informational report of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SEE ITEM #4B FOR COMMITTEE ACTION

- B. From the Director, Department on Aging, submitting an informational report on the January, February, and March Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Stephanie Stein, Director, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:34 Mr. Hodson provided the Committee with information relative to 2008 year-end results and the associated actual Net Income deficit. The deficit was smaller than projected and paid out of the CMO reserves. A rate increase and an increase in service utilization in the areas of nursing home placements, transportation, and care management services not only attributed to the smaller than projected deficit, but it also translated into a 2009 first quarter surplus. Mr. Hodson went on to review 2009 working numbers relative to the capital reserve, written restricted reserve, and solvency reserve.

Questions and comments ensued.

The Committee took no action regarding these informational items.

SCHEDULED ITEMS:

DISABILITIES SERVICES DIVISION – 2

5. 08-39(a)(b) From the Director, Department of Administrative Services, submitting an informational report from the County Use Ordinance Work Group and requesting authorization to amend Section 32.25 of the Milwaukee County General Ordinances to encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector. **(Also to the Committee on Transportation, Public Works & Transit.) (05/13/09: Referred to staff and Corporation Counsel for further information.)**

01:03 Ms. Collins reviewed in detail her report to the Committee that addressed questions previously raised at May's Health and Human Needs Committee meeting as well as policy options to be considered when moving forward.

Questions and comments ensued.

MOTION BY:(De Bruin) Lay the item over and refer back to the County Use Ordinance Work Group to explore the potential hybrid option of creating a preferential set aside program for only the services that DBE vendors do not compete for with a provision that states any services that become DBE competitive will be excluded from options available to the preferential set aside program. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

6. 09-27(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to increase and extend 2009 Disabilities Services Division Purchase of Service Contracts for the Resource Center, Developmental Disabilities, and Physical Disabilities.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division

00:39 Ms. Lyday stated Family Care was to start January 1st of this year. A target month of April was selected for moving clients utilizing the Resource Center. As reported by Ms. Stein, that has not happened resulting in clients still participating in these programs. The requested action is to

SCHEDULED ITEMS:

continue the Purchase of Service Contracts for the last six months of this year.

Questions and comments ensued.

MOTION BY:(Mayo) Approve. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

BEHAVIORAL HEALTH DIVISION – 1

7. 09-121(a) An adopted resolution providing authorization to contract with A’viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Also to the Committee on Finance and Audit) (04/15/09: Report from Administrator regarding the hiring of displaced County workers, cost savings achieved, and DBE participation information.)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division

- 00:40 Mr. Chianelli reported sixty-nine employees applied for positions with A’viands, the new vendor. Forty-seven of those employees have been offered and accepted positions with A’viands. Approximately five employees retired and nine were placed by Human Resources into County positions. Mr. Chianelli went on to state that one of the strategies employed was to bring in the Workforce Development Group to provide a presentation for staff. The presentation included an opportunity for staff retraining. The Workforce Development Group received a stimulus grant, which affords employees the opportunity to enter into a technical training school for up to two-and-a-half years in any field of their choice. This presented a good opportunity for a number of employees who chose to take advantage. In closing, he stated the kitchen has been operating under the new vendor for a week and is running well.

Questions and comments ensued.

- 09:04 Supervisor Mayo requested specific information regarding how the vendor is meeting DBE requirements.

SCHEDULED ITEMS:

MOTION BY:(Dimitrijevic) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 1, 2009. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

ECONOMIC SUPPORT DIVISION – 3

8. 07-475 (a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to retrospectively extend and increase the 2008 Economic Support Division Professional Services Contract with Security Microimaging Corp. **(05/13/09: Referred to staff and Corporation Counsel for further information and revised resolution.)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administration, Management Services Division (DHHS)

John Jorgensen, Principal Assistant, Corporation Counsel

00:32 Ms. Marks stated this contract was initiated in 2008 as part of the Modernization Initiative to increase the Inbox scanning using the proprietary software application OnBase. With the input and assistance of County Board staff, they were able to re-craft the resolution to provide more clarity as was requested by the Committee. Also included in the report is copies of the change orders.

03:20 Mr. Jorgensen stated that he spoke with Ms. Marks about this item and reviewed the proposed resolution that is before the Committee. There are no objections or suggested changes. He indicated it appears to capture all of the additional information that was referenced in addition to issues identified when the matter was last before the Committee. Mr. Jorgensen went on to state considering how it was handled from the beginning and given how this transaction has evolved, this would be the only sensible way to proceed to bring it into conformity with the applicable Ordinances going forward with the services that this vendor has to provide.

Questions and comments ensued.

SCHEDULED ITEMS:

MOTION BY:(Clark) Approve. 4-2

AYES: Dimitrijevic, Mayo, Clark, and West (Chair) - 4

NOES: De Bruin and Lipscomb - 2

9. 08-470(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to retrospectively increase existing contracts with the Social Development Commission (SDC) and Community Advocates to include expenses related to household eligibility determination for weatherization assistance.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Questions and comments ensued.

00:26 **MOTION BY:(Mayo) Approve. 6-0**

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

10. 08-484(a) A. From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division (ESD), DHHS

00:23 Madame Chair indicated the Call Center and Child Care audits were not scheduled due to the late receipt of the reports but will be scheduled for the July cycle.

01:18 Ms. Riley provided a brief overview of the modernization initiative discussing wait time statistics at the Coggs Center in respect to client registration and the continued focus on trying to reduce that wait time, the addition of more clerical staff, the case question area, child care authorizations, and the Call Center. She informed the Committee that ESD will be moving into the second phase of the State's transition of Income Maintenance (IM) which includes 59 employees moving to the

SCHEDULED ITEMS:

State's Call Center. This will require a restructuring of ESD's current staffing area.

There was some discussion regarding the Call Center audit but will be addressed in-depth at the next meeting.

Questions and comments ensued.

09:50 Supervisor Dimitrijevic requested that future Modernization Initiative reports contain an additional paragraph comparing the current wait times against the average workers per day per month. She indicated this would be a way to properly and objectively assess the productivity.

16:50 Supervisor De Bruin requested that County Board staff put together an open records request for information. Madame Chair supported that request and ordered the County Executive's Office, the Administration, and the State of Wisconsin to produce, for the years 2008 and 2009, any and all written communications including emails and documentation on telephone conversations had regarding the County Executive and/or the Administration notifying the State of Wisconsin of plans to terminate IM contracts.

MOTION BY:(Clark) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated May 26, 2009. 5-0

AYES: De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Dimitrijevic – 1

B. Status report on State takeover of Income Maintenance. (Report from Corporation Counsel regarding how the State takeover affects Economic Support Division employees related to the implementation of the 35-hour work week and a report from staff regarding the follow-up letter to be submitted to the State Department of Health Services.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

John Jorgensen, Principal Assistant, Corporation Counsel
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

01:10 Mr. Jorgensen stated Corporation Counsel has had an opportunity to review the legislation. There are two initial Memorandums of

SCHEDULED ITEMS:

Understanding (MOU) that the State reached with DC48 relative to the employees who will be affected by this new State Enrollment Services Unit. After further review, an email was sent to Ms. Marks outlining concerns identified relative to implementing the thirty-five hour work week as it would affect those particular employees. Act 15, the legislation that accomplishes the State takeover, essentially requires the County to maintain the same number of full-time employees in these positions. The term full-time is not defined, but there is intent on the part of the legislature that we would maintain this staffing level during this transition period in terms of the workforce available. It is also stated in the MOU that the affected staff remain County employees but be supervised and managed by the State. To some extent, the terms and conditions of their employment is governed by the State. Under the MOUs, the State supercedes the DC48 contract that the County has with these employees and provides that the State will schedule the work of these employees.

Mr. Jorgensen went on to state the other concern is during this interim period, the Act contemplates it will be operating under the terms of a transition plan that is ongoing between the County and the State. The two entities meet weekly. To his knowledge, there has not been a formal plan drafted. The Act also states that in the event that the State and the County do not agree on any aspect of that plan, the State gets to decide.

Mr. Jorgensen indicated that this update is not intended as a formal opinion from Corporation Counsel. That would have to come directly from Mr. Domina. However, these are issues that have been identified in reviewing the matter.

05:09 Supervisor West requested a formal opinion from Corporation Counsel in regards to this matter.

Questions and comments ensued.

11:59 Ms. Collins passed around a letter for signature drafted per the request of the Committee at the last Special Meeting detailing a number of questions that were raised but went unanswered by the State.

The Committee took no action regarding this informational item.

DELINQUENCY AND COURT SERVICES DIVISION – 3

11. 09-243 From the Interim Director, Department of Health and Human Services, requesting authorization to distribute 2009 funds for the Youth Sports Authority.

SCHEDULED ITEMS:

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Eric Meaux, Administrator, Delinquency and Court Services Division

00:18 Supervisor Mayo requested separate action be taken on Running Rebels Community Organization. Supervisor Clark requested that separate action be taken on the Boys and Girls Club of Greater Milwaukee.

MOTION BY:(Mayo) Approve the balance of agencies as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 6-0

AYES: Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

NOES: 0

MOTION BY: (Mayo) Approve the Running Rebels Community Organization (\$5,700) as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 5-0

AYES: Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) – 5

NOES: 0

ABSTENTION: Mayo – 1

MOTION BY: (Mayo) Approve the Boys and Girls Club of Greater Milwaukee (\$10,000) as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 5-0

AYES: Dimitrijevic, De Bruin, Mayo, Lipscomb and West (Chair) – 5

NOES: 0

ABSTENTION: Clark – 1

12. 09-244 From the Interim Director, Department of Health and Human Services, requesting authorization to use the Juvenile Detention Facility as a short-term detention as allowed by State Statutes.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS
Nick Barnett, Running Rebels

SCHEDULED ITEMS:

00:18 Mr. Meaux stated counties primarily use their detention centers for pre-dispositional cases that are pending. Statutes allow the detention center to be used, on a short term basis, for purposes of investigation and as a consequence for youth that are actively on probation. In conversations with providers, the common issue identified when dealing with these high-risk youth that are in high-risk programs is accountability. When violations occur and kids are out of compliance, they generally end up in State Corrections. This happens through a sanctions process. There is a three to four week delay in this process. Responding to youth, however, requires a timely response. The impact of detention is somewhat deterred when the incidents are not addressed immediately.

Mr. Meaux went on to explain that youth, in these particular situations, may not be held for more than 72 hours. Only youth in very specific high-risk programs would be targeted. An advisory committee would be formed and meet at least twice a year to ensure that this tool is being used appropriately. It is not intended to be used a lot, however, it will definitely assist in holding kids more accountable for their actions.

Supervisors raised concerns regarding the lack of policy and an implementing plan being in place.

Questions and comments ensued.

Mr. David Eisner, AFSCME, Local 594 registered but did not speak regarding this item.

MOTION BY:(Clark) Lay the item over pending an implementation report from the Department identifying the high-risk kids who would be eligible, detailing operations, the specific rules and regulations community based agencies running these high-risk programs will have to follow in order to have a kid placed, whether kids will receive intensive counseling/therapy while being held, who would be responsible for authorizing this detention and under what policies or guidelines, and how long kids could potentially be held and is that dependent upon the violation. County Board staff should look at whether or not the advisory group should be a mandatory pre-step to the program to advise DCSD of the overall program components and setup before implementation . 5-1

AYES: Dimitrijevic, De Bruin, Mayo, Clark, and Lipscomb - 5
NOES: West (Chair) - 1

SCHEDULED ITEMS:

13. 09HN10 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding policy change involving County provision of aftercare services. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

00:25 Mr. Meaux stated the County budgets a certain amount of dollars to anticipate costs associated with youth committed to State corrections. Courts have the option of naming the counties the provider of aftercare services when they are released from the State correctional facilities. Milwaukee County has never been named that provider, however the County does pay for services. A number of counties have transitioned away from the State providing those services and are bringing them back in-house. Some counties still purchase those services from the State, and some utilize hybrid models where the State actually provides the supervision, but the county provides some services.

Mr. Meaux indicated they are looking at possibly notifying the State of the County's intent to recommend, on certain cases, the Court allow the County to provide services. The reasoning behind the recommendation is the County has access to different kinds of services available through their own networks. Over the years since the inception of the accountability programs, the capacity has been built to handle youth within the community agencies that typically would have gone to the State Department of Corrections.

Questions and comments ensued.

12:46 Supervisor De Bruin requested that if the State agrees to allow the County to provide these services, a follow-up report be submitted with an implementation plan and what types of services will be provided.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

STAFF PRESENT:

Cynthia Muhar, Family Living Educator, University of Wisconsin Cooperative Extension

Stephanie Stein, Director, Department on Aging

Maria Ledger, Assistant Director, CMO

James Hodson, Chief Financial Officer (CMO), Department on Aging

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division

John Chianelli, Administrator, Behavioral Health Division

Dennis Buesing, Contract Administration, Management Services Division (DHHS)

John Jorgensen, Principal Assistant, Corporation Counsel

Felice Riley, Administrator, Economic Support Division, DHHS

Eric Meaux, Administrator, Delinquency and Court Services Division

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:16 a.m. to 12:02 p .m.

Adjourned,

Jodi Kapp

Committee Clerk

Committee on Health and Human Needs