

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Martin Weddle, 278-5289

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, January 28, 2009 - 9:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

SCHEDULED ITEMS:

RESOLUTIONS – 2

1. 08-130(a) An adopted Resolution by Supervisors Coggs, Johnson, West, and Clark authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce. **(Laid over 12/10/08.) (Report from Gerard Randall, Task Force on Work Reform for Men.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCE:

Gerard Randall, Consultant

00:39 **MOTION BY:(Dimitrijevic) Lay the item over temporarily. 7-0**
AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7
NOES: 0

Item #1 was temporarily laid over and was readdressed after Item #2.

00:42 Mr. Randall distributed information to the Committee (copy attached to original minutes) and highlighted the activities of the Task Force over the last nine months detailing the Task Forces' objectives and discussing the numerous meetings and forums held. He focused on the University of Wisconsin – Milwaukee's Center for Economic Development's recently issued research update entitled "The Crisis Continues: Black Male Joblessness in Milwaukee 2007." This study chronicles the racial disparities that exist in the Milwaukee Labor Market. He reviewed factors that impact and contribute to why these individuals cannot connect to or stay successfully waged in the workforce.

SCHEDULED ITEMS:

In closing, Mr. Randall provided additional information in relation to findings, federal initiatives, recommendations, awarding of funds, and the expansion of programs.

Questions and comments ensued.

The Committee took no action regarding this informational item.

2. 09-47 A Resolution by Supervisor West creating a workgroup to recommend corrective and continuous improvement measures, as necessary, to enhance and improve Milwaukee County's Call Center.

00:21 Supervisor West explained that this resolution represents corrective action to the issues that plague the Call Center. She indicated that the Department and the Union has been very supportive of working together to resolve the problems and ensure that the people of Milwaukee County are served efficiently.

Questions and comments ensued.

- 13:38 Supervisor Dimitrijevic requested to be added as a co-sponsor. There being no objections, it was so ordered.

MOTION BY:(West) Approve. 7-0

AYES: West, Coggs, De Bruin, Mayo, Clark, Lipscomb and Dimitrijevic (Chair) - 7

NOES: 0

After Item #8, Supervisor Lipscomb made the following motion:

- 56:45 ***MOTION BY:(Lipscomb) Reconsider Item #2. 6-0***

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

- 00:01 ***MOTION BY:(Lipscomb) Amend the Resolution by adding "Hunger Task Force" to Line 72 and "Disabilities Rights Wisconsin" to Line 73. 6-0***

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

SCHEDULED ITEMS:

01:22 Supervisors Coggs, Lipscomb, and De Bruin requested to be added as co-sponsors. There being no objections, it was so ordered.

MOTION BY:(De Bruin) Approve as AMENDED. 6-0

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

DEPARTMENT ON AGING – 3

3. 09-34(a)(b) From the Director, Department on Aging, requesting authorization to increase by \$10,000 from \$411,060 to \$421,060, the 2009 Contract with Legal Action of Wisconsin to provide Benefit Specialist/Legal Services.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

00:22 ***MOTION BY:(Mayo) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

4. 09-62 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Milwaukee Center for Independence, Inc. to provide Best Practice Team Quality Review Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the period February 15, 2009, through December 31, 2009, and a requirement that vendor service fees shall not exceed \$618,352 during the contract period with the option for two one-year extensions without a competitive Request for Proposals (RFP) based on satisfactory vendor performance.

APPEARANCES:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

00:44 ***MOTION BY:(Mayo) Approve. 7-0***

AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

5. 09HN01 From County Board Staff submitting an informational report addressing the creation of a Family Care District model in Milwaukee County and response to position paper. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCE:

Martin Weddle, Research Analyst, County Board

00:22 Madame Chair indicated that this report is being presented due to the fact that the expansion of Family Care has been delayed. She went on to state Milwaukee County has the option of notifying the State of its interest in forming a Family Care District if that is something that the Board deems to be appropriate.

01:01 Mr. Weddle stated the informational report is self explanatory and concise in response to a position paper he was provided with, as well as the State's intent to potentially operate multiple Family Care/Care Management Organizations within Milwaukee County.

Questions and comments ensued.

21:22 Supervisor De Bruin requested a formal document be produced by the Department stating that an evaluation has been done per the authorized legislation as well as the Department's position and decision as to why it would be in Milwaukee County's best interest to go in one direction with this matter versus another.

23:51 Supervisor Mayo supported the request and added it is important that the Department's stance is clearly stated in the document.

The Committee took no action regarding this informational item.

CLERK OF CIRCUIT COURTS – 1

6. 09-61 From the Clerk of Circuit Court requesting authorization to enter into a contract with the Wisconsin Department of Health and Family Services in the amount of \$615,463 for the period of January 1, 2009, through December 31, 2009, to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

SCHEDULED ITEMS:

00:24 **MOTION BY:(Mayo) Approve retroactively back to
January 1, 2009. 7-0**
AYES: Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb
 and West (Chair) - 7
NOES: 0

01:38 Supervisor Mayo requested that the Clerk of Circuit Courts contact the
members of the Committee to field questions.

ECONOMIC SUPPORT DIVISION – 2

7. 08-469 Report referred back, 12/18/08, to the Committee on Health and Human
Needs, recommending adoption of a resolution **DENYING** authorization
to enter into a 2009 contract with the University of Wisconsin-
Milwaukee School of Continuing Education for the operation of the
Economic Support Division call center and customer service functions.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS
Bill Domina, Corporation Counsel

00:24 **MOTION BY:(Dimitrijevic) Reaffirm the Committee’s previous
action to Deny.**

Questions and comments ensued.

**Item #7 was temporarily laid over and was readdressed after the
Reconsideration of Item #2.**

Questions and comments ensued at length.

08:58 **MOTION BY:(Dimitrijevic) Directing the Director of Health and
Human Services to fill 20 additional temporary
positions in the Call Center.**

The Committee took a break at approximately 12:05 p.m. and
reconvened at approximately 12:15 p.m. The roll call was taken and all
Committee members were present with the exception of Supervisors
Coggs and Clark, who appeared shortly thereafter.

**Supervisor Dimitrijevic withdrew her previous motion to fill 20
additional temporary positions that was made prior to the break.**

SCHEDULED ITEMS:

Questions and comments ensued at length.

MOTION BY:(Dimitrijevic) Reaffirm the Committee’s previous action to Deny.

AYES: West, Coggs, Dimitrijevic, Mayo, Clark, and Lipscomb - 6

NOES: De Bruin (Chair) - 1

MOTION BY:(Dimitrijevic) The Director of the Department of Health and Human Services is to provide the Committee with a report for the March cycle addressing the effects of hiring additional temporary workers. In addition, Supervisor Dimitrijevic requests a response from the County Executive as to whether he will declare this as a crisis situation. If not, explain why.

AYES: West, Coggs, Dimitrijevic, Mayo, Clark, Lipscomb and De Bruin (Chair) - 7

NOES: 0

8. 08-484(a) From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division’s modernization initiative.
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS

00:49 Ms. Riley provided a brief overview of the modernization initiative highlighting telephone interviews and on-line applications related to intake and recertifications. She discussed efforts to work with the Hunger Task Force on a project located at the Coggs Center in which the Hunger Task Force staff will interact with clients while they are waiting for service by providing tutorials on the utilization of on-line services.

10:18 Supervisor Dimitrijevic requested she be provided with information regarding current wait times.

15:15 Supervisor Mayo requested a cheat sheet be provided to all Supervisors reflecting what services are provided at the various locations and their addresses, phone numbers to call for specific services, etc., to help assist in better serving constituents and to ensure Supervisors are providing their

SCHEDULED ITEMS:

constituents with accurate information.

22:40 The following individuals appeared and spoke regarding this item:
Ms. Barbara Beckert, Disability Rights Wisconsin
Mr. David Eisner, AFSCME, DC48-Local 594
Mr. Jon Janowski, Hunger Task Force

37:48 Madame Chair requested staff obtain a report from Human Resources as soon as possible regarding the attendance of employees that staff the Call Center and have it distributed to the Committee.

The Committee took no action regarding this informational item.

DELINQUENCY AND COURT SERVICES DIVISION – 1

9. 09-8(a)(b) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Purchase of Service Contract for the Delinquency and Court Services Division with LaCausa from March 1, 2009 through December 31, 2009.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

01:01 Madame Chair read a statement that was submitted by Supervisor Borkowski (copy attached to original minutes).

03:58 Mr. Meaux explained this contract is for foster care and licensing, which specifically targets adolescents. LaCausa has been providing this service since 2001. He indicated there have been no concerns. These cases are formally reviewed every six months, which is a statutory requirement.

06:46 Supervisor De Bruin requested a breakdown of the LaCausa contract that reflects the expenses

MOTION BY:(Dimitrijevic) Approve. 6-0

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb
and West (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 5

10. 09-5(a)(b) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Purchase of Service Contract for the Behavioral Health Division – Wraparound Milwaukee Program with LaCausa from March 1, 2009 through December 31, 2009.

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:35 Mr. Hugo Cardona, President, LaCausa, appeared and spoke regarding this item.

Supervisors provided comments.

MOTION BY:(West) Approve. 6-0

AYES: West, Coggs, De Bruin, Clark, Lipscomb
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

11. 09-5(a)(c) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2009 Purchase of Service Contract with Transitional Living Services by \$200,000, from \$2,766,376 to \$2,966,376, to support the activities of the Crisis Resource Center.

00:51 **MOTION BY:(De Bruin) Approve. 6-0**

AYES: Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb
and West (Chair) - 6

NOES: 0

EXCUSED: Mayo – 1

12. 09HN02 From the Director, Department of Health and Human Services, submitting an informational report regarding hospital accreditation by the Joint Commission on Accreditation of Healthcare Organizations for the Behavioral Health Division (BHD).

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS

SCHEDULED ITEMS:

00:24 Mr. Chianelli stated that it is very common in the hospital industry for a health system like the Behavioral Health Division to get certification by the Joint Commission. The Joint Commission has been granting hospitals accreditation for more than fifty years and certifies over 4,600 hospitals in the State of Wisconsin. Of the psychiatric hospitals and the mental health institutions, over three quarters of them are certified by the Commission. Mr. Chianelli went on to discuss the advantages and disadvantages of being accredited. Mr. Chianelli stated that during his administration over the past year, a number of key initiatives have been put in place to begin compliance with joint standards, which stems from work done with Corporation and outside Counsel.

02:39 Supervisor De Bruin requested a copy of the Destination 2012 Initiative report be provided to the Committee.

ACTION BY: (De Bruin) The report from the Director, Department of Health and Human Services dated January 12, 2009, be RECEIVED AND PLACED ON FILE. 5-0

AYES: Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair) - 5

NOES: 0

EXCUSED: Mayo and Clark – 2

13. 09HN03 From the Administrator, Behavioral Health Division (BHD), submitting an informational report addressing BHD's operations and staffing issues. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Corey Hoze, Director, Department of Health and Human Services
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:17 Mr. Chianelli discussed a few of the initiatives that the Division has been working on, which includes a fully implemented automated scheduling system, putting the nurse recruiters in place, which has been very successful and has resulted in key positions being filled, and the focus on retention. An Educational Staff Development Coordinator position will be created and will be instrumental in staff development and nursing personnel retention.

Questions and comments ensued.

03:41 Madame Chair indicated that she feels it is appropriate to discontinue this report with the exception of being kept abreast of issues that arise that are

SCHEDULED ITEMS:

of concern and should be brought to the Board's attention.

The Committee took no action regarding this informational item.

14. 09HN04 From the Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2009 dietary request for proposals (RFP) for the Behavioral Health Division (BHD).

APPEARANCE:

Corey Hoze, Director, Department of Health and Human Services

00:16 Mr. Hoze stated BHD issued the RFP for dietary services on January 5, 2009, with a bid submission date of February 20, 2009. They wanted to update the Committee on the timeline for selecting a new vendor because the start date for the selected vendor will likely be around May of this year instead of the original proposed date of April 1, 2009. This is primarily due to the County Board's meeting schedule and because additional time is necessary for the development of employment assistance initiatives for current dietary employees. They are hopeful that the bids will come in below budgeted amounts to offset any foregone savings that might result from the start date delay.

2:06 Supervisor Coggs requested an update as this moves forward on transitioning workers to other County positions as well as the private sector that can be distributed to all County Supervisors.

04:30 Mr. Hoze indicated that he would make sure to include that information in the March cycle report.

07:55 Supervisor Dimitrijevic requested that fiscal information also be included to reflect what was being spent prior to privatization and the cost savings due to the privatization.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

STAFF PRESENT:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Assistant Director, CMO
Corey Hoze, Director, Department of Health and Human Services
Felice Riley, Administrator, Economic Support Division, DHHS
Bill Domina, Corporation Counsel
Eric Meaux, Administrator, Delinquency and Court Services, DHHS
John Chianelli, Director, County Health Programs/BHD, DHHS
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 1:43 p.m.

Adjourned,

Jodi Kapp

Committee Clerk
Committee on Health and Human Needs