Cool Waters Birthday Party Application

Milwaukee County Parks - Concessions Office
9480 Watertown Plank Road • Wauwatosa, WI 53226
Office Hours: Monday through Friday 8:00 AM to 4:00 PM
Phone: 414-257-8067 • Fax: 414-257-6466
www.countyparks.com

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The Milwaukee County Parks System would like to thank you for reserving a birthday party at Cool Waters in Greenfield Park. We look forward to serving you. Please review and complete this application and the contract as indicated and return with the down payment to the Concessions Office at the above address.

Birthday Child's Name: _____ Age of Child: _____

Responsible Party's Name: _____ Anticipated # of People: _____

Address: _____

City: _____ State: _____ Zip: _____

Daytime Phone: _____ Evening Phone: _____

Time slots available at Cool Waters for reserved birthday parties are as follows:

Weekdays: 11 AM - 1 PM ◆ 12 PM - 2 PM ◆ 1:30 PM - 3:30 PM ◆ 2:30 PM - 4:30 PM ◆ 4 PM - 6 PM

Weekends: 10 AM - 12 PM ◆ 11 AM - 1 PM ◆ 12:30 PM - 2:30 PM ◆ 1:30 PM - 3:30 PM ◆ 3 PM - 5 PM

Time slots are reserved on a first-come first-served basis. Your time slot will be reserved when the Concessions Office receives the completed application, contract and deposit. Please indicate below the date and time slot that you wish to reserve:

Desired Date of Event: _____ Desired Time Slot: _____

When your completed application, contract and payment are received, we will send you a receipt and copies of the application and contract confirming your reservation. If your desired time slot is not available, you will be contacted with other options.

Please complete this section if you wish to pay with a Visa or MasterCard:

MC/VISA #: _____ Expiration Date: _____

I authorize the down payment of $115.00 to be charged to the credit card listed above.

Cardholder Signature: _____ Date: _____

Payment information - this section is for office use only:

Date: _____ Amt: _____ Type: _____ Rcpt #: _____ Initials: _____

The cost of a birthday party is $11.50 per person (child or adult) including tax. That price includes admission to Cool Waters and a meal for each member of your party. You will have a reserved area inside Cool Waters for the designated 2-hour time slot on the day of your party. This area will be decorated with balloons and a birthday sign. If you would like to bring your own decorations, you are responsible for putting them up and taking them down. During the reserved time, you will have a birthday party host/hostess to serve your food and to help you with anything else that you may need. The host/hostess is not responsible for the supervision of the birthday party members. The birthday child will receive a Cool beach towel and a group picture to remember the day. Each guest will receive a brightly colored, reusable plastic souvenir beach pail. If you would like to bring a birthday cake, we will be more than happy to store and serve it for you. No other food or beverage carry-ins will be allowed.

Each party guest will choose one of the following meals:

Puppy Dog Meal
This meal includes a hot dog, a 16 oz soda, french fries and an ice cream bar.

Dino Meal
This meal includes dinosaur shaped chicken nuggets, a 16 oz soda, fries and an ice cream bar.

Burger Meal
This meal includes a grilled hamburger with lettuce, tomato and pickle, a 16 oz soda, French fries and an ice cream bar.

Pizza Meal
This meal has a choice of either cheese, sausage or pepperoni pizza and includes a 16 oz soda and an ice cream bar.

No one will be allowed to enter the water park for free. If you have any guests who will not be ordering off of the birthday menu (for example, adult chaperones), they must pay full price for admission.

For additional information, please call 414-257-8067.

Cool Waters Birthday Party Contract

PLEASE READ AND INITIAL EACH SECTION WHERE INDICATED

Payment Policy: A $115.00 down payment is required in order to reserve a birthday party time slot. This payment covers the minimum guest count of 10 people at $11.50 each. Sales tax is included in this price. This amount will be applied to your final total on the day of your party. You may pay in person during regular business hours at the Parks Administration building, or you may send your payment through the mail with the completed application and contract to the Concessions Office at the address on the front of the application. We accept cash, VISA/MasterCard or checks made payable to Milwaukee County Treasurer. **If paying with a personal check, payment must be made no less than 14 days prior to the event.** The $115.00 down payment must be made in full. No partial payments will be accepted.

Please initial here to indicate that you have read and understand the Payment Policy: _____

Cancellation & Refund Policy: Cancellations must be made in writing to the Concessions Office at the address on the front of the application. If your cancellation is received 10 days or more prior to the scheduled date, you will receive a full refund of your down payment. If your cancellation is received between 2 days and 10 days prior to the scheduled date, you will receive "Cool Cash" - gift certificates in the amount of the $115.00 deposit - to be used for admission, food or beverage at Cool Waters on a day of your choice. If your cancellation is received less than 2 days prior to the scheduled date, you will receive no refund & the deposit will be forfeited. If Cool Waters is closed for any reason during your scheduled time, you will have the option of rescheduling the party or receiving a full refund of your deposit. Please allow 6 to 8 weeks for a refund check to be processed.

Please initial here that you have read and understand the Cancellation & Refund Policy: _____

General Information:

- Parties must have a minimum of 10 people. The maximum number of people is 30.
- Your final guest count and meal order must be given to your party host/hostess upon arrival at Cool Waters on the day of your party before you enter the park.
- If more than 10 people are attending your party, the balance of your payment will be due prior to entering the park. You will pay the party hostess on site.
- No one will be allowed to enter the water park for free. If you have any guests who will not be ordering off of the birthday menu (for example, adult chaperones), they must pay full price for admission.
- You will receive your admission tickets from your host/hostess on the day of your party. You are responsible for distributing the tickets to your guests before entering the park.
- The meals will be served approximately one half-hour after your scheduled arrival time. Please allow more time if a large number of your guests order the pizza meal.
- You will have the reserved area for a 2-hour time slot. The area may be reserved for another party immediately following your party. We ask that you please be understanding and leave in a timely fashion as a courtesy to the next guests. You are welcome to stay at the pool until it closes for the day.
- You are welcome to bring your own birthday cake. Your host/hostess will store it and serve it for you. No other carry-ins of food or beverage will be allowed.
- You may open gifts or bring gift bags into the park, but Cool Waters is not responsible for the storage or safe keeping of your belongings.
- In accordance with the ADA, we welcome accommodation requests. To confirm the availability of services, please contact the Aquatics Office at 414-257-8098 at least 72 hours prior to your party.

Please initial here to indicate that you have read and understand the General Information: _____

I HAVE READ THE CONTRACT AND APPLICATION, AND I AGREE TO AND UNDERSTAND ALL OF THE RULES AND CONDITIONS DESCRIBED THEREIN.

Responsible Party Signature_____ **Date**_____