



# WRAPAROUND MILWAUKEE

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## MEMO

Date: January 5, 2010

To: Interested Fee-for-Service Providers

From: Bruce Kamradt, Director, Wraparound Milwaukee Program <sup>BK</sup>  
Jeannine Maher, Provider Network Coordinator <sup>JPM</sup>

**Re: Crisis Stabilization/Supervision Services**

Wraparound Milwaukee is looking to expand the number of Fee-for-Service agencies providing crisis stabilization services to Wraparound Milwaukee enrollees. Provided by properly trained and credentialed individuals, this service helps to maintain youth safely in the community and helps prevent unnecessary institutional placements. More than half of all Wraparound Milwaukee enrollees are referred for crisis stabilization/supervision services at some point during their enrollment.

The Mobile Urgent Treatment Team (MUTT) is the only entity within Milwaukee County that can be reimbursed by Medicaid for crisis services provided to Milwaukee County youth. Under the administrative oversight the MUTT Team, crisis prevention and stabilization services are provided by a limited number of agencies through the Wraparound Milwaukee Provider Network on a fee-for-service basis.

Currently, crisis stabilization/supervision is provided by five Wraparound Milwaukee certified crisis agencies. A gradual increase in the number of Wraparound Milwaukee REACH Program enrolled youth and expanded Mobile Urgent Treatment Team services has resulted in a need to add additional crisis stabilization/supervision agencies to our Fee-for-Service Network. Due to Mobile Urgent Treatment Team's constraints regarding certification and supervision of crisis stabilization/supervision providers, Wraparound Milwaukee is limited to adding two additional Fee-for-Service agencies for this service. As with all other Fee-for-Service providers, there is no guaranteed volume of referrals and the unit rate for this service is already established by Wraparound Milwaukee

The Wraparound Milwaukee Provider Network will accept Fee-for-Service Applications from existing Wraparound Milwaukee Provider Network agencies and new agencies with experience providing crisis type services to youth in the community. Agencies applying to provide crisis services that also provide services to any Milwaukee County Programs or the Bureau of Milwaukee Child Welfare must be in good standing with the respective

program (ie: not under suspension or on any type of conditional status) at the time of the application. Agencies must also be capable of meeting the DHS34 Emergency Crisis Requirements for their agency and individual providers. Agencies can obtain a copy of the DHS34 regulations on the State of Wisconsin Website at <http://www.legis.state.wi.us/rsb/code/dhs/dhs034.pdf> . Mobile Urgent Treatment Team and Wraparound Milwaukee Quality Assurance staff work collaboratively with provider agencies to assure compliance with DHS34 regulations.

Agencies that are approved to provide crisis stabilization/supervision will be required to comply with all Wraparound Milwaukee Fee-for-Service Agreement, policy/procedure and training requirements. All documentation and invoicing for the service is completed using the Wraparound Milwaukee information management system referred to as "Synthesis". Wraparound Milwaukee Quality Assurance staff conduct formal annual or bi-annual audits of this service. Monthly documentation audits of selected crisis providers are conducted by the Mobile Urgent Treatment Team.

When adding additional network providers for this service, Wraparound Milwaukee will look for immediate staff capacity, experience in providing community based crisis/intervention services, the ability to be certified as a crisis provider within 30 days of application and the ability to initiate services by March 15, 2010 for existing Wraparound Milwaukee Network agencies and April 1, 2010 for new agencies.

Requests for applications can be made to Theresa Randall at (414) 257-8108. Be sure to indicate if your agency is new to the Wraparound Milwaukee Fee-for-Service Network or an existing Network agency so that the appropriate application packet can be forwarded to you. Interested agencies must submit all required documentation to Wraparound Milwaukee – attention Theresa Randall - **no later than 4:00 p.m. on Friday, February 12<sup>th</sup>**.

**Incomplete applications and applications received after 4:00 p.m. on February 12<sup>th</sup> will not be processed.**

Questions regarding the crisis stabilization/supervision Fee-for-Service application process can be directed to Jeannine Maher, Wraparound Milwaukee Network Coordinator at (414) 257-7835.