



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

SEPTEMBER 2008

From the Director...



2007 Annual Report Available Soon

Borrowing the expression, “Better Late than Never”, the Wraparound Milwaukee 2007 Annual Report is about to be released. We feel it is important to give our many stakeholders a program and statistical overview of what was accomplished last year and where we are still headed in terms of our 2008 objectives.

The report will be mailed out September 15th, and will also be available on our Milwaukee County website.

Bruce Kamradt, Director



Wraparound Success Story...

Tony has been enrolled in Wraparound Milwaukee since August 2007. He and his family are originally from Texas, but Tony was visiting his biological father in Milwaukee at the time he was enrolled. He was initially placed at a group home in Milwaukee and his maternal grandmother visited him on weekends. Although his mother lived in Texas, Tony’s mother has been a significant part of Tony’s success. She was in weekly contact with Tony and the team, and she has made great efforts to make team and plan of care meetings.*

Tony completed all requirements of probation within the first month that he was enrolled. He never missed one appointment with any of his providers or team members during his entire enrollment. Tony has never complained or been disrespectful to any team member and has been very dedicated to his recovery.

Tony was moved from the group home to his maternal grandmother’s home after four months. His grandmother got Tony extremely involved with the church, and now he attends bible study two times a week, as well as mass throughout the week. Tony’s mother has since returned to Milwaukee and he will now be living her in their new home.

With the support of his mother, grandmother and the rest of his child and family team, Tony was able to make the most of the support and services

provided through Wraparound Milwaukee to successfully meet his needs and obtain his family vision.

(Name changed for confidentiality.)*

Submitted by Willowglen Community Care Center

Local News...



Safe Schools / Healthy Students Recommendation from Task Force on Suspension & Expulsion

A report prepared for the Milwaukee Public Schools (MPS) Safe Schools/Healthy Students Initiative by the Alternatives to Suspensions and Expulsions Advisory Group was presented to the School Board in August to highlight the issues and possible solutions. The Advisory Group was comprised of 45 members from the MPS school system, Wraparound Milwaukee, District Attorney’s Office, Milwaukee Police Department, teacher’s union, administrative union and community-based organizations. Chris Shafer, our Special Education Liaison, and I served on the group.

To give a picture of the urgency of the issue, 24,887 students were suspended at least once during the 2007-2008 academic year. This represented 26% of the district total student population. Suspension data is concerning as it shows that African American males and students with special education needs represented a large number of suspended students. Of 357 students expelled during 2007-2008, 82% (293 students) were African American.

Attendance is a critical factor in maintaining and improving student achievement and these suspension and expulsion numbers are a serious issue for MPS.

Some of the solution may have been provided by MPS Advisory Group staff that did site visits to school systems in Cincinnati and Los Angeles, who are both utilizing a school-based wraparound model called “Positive Behavioral Intervention and Supports (PBIS).

In Cincinnati, alternative learning sites are available for suspended and expelled students. Instructional content at these sites is consistent with the child’s current classroom environment because there is one single curriculum used.

In Los Angeles, their PBIS model uses a three-tiered prevention intervention approach that contains principles to guide behavior, as well as expectations for students, teachers, parents, caregivers, etc.

The following represent some of the recommendations that have been influenced by seeing school systems in these other communities:

For Suspensions

- implement a three-tiered PBIS system based on prevention, intervention and focused intervention in all MPS schools.
- pilot academic support centers inside school.
- better coordinate community services to support students and families, including those from Wraparound Milwaukee, Children’s Court, District Attorney’s Office, Police and Fire Departments, etc.

For Expulsions

- develop alternative learning sites.
- collaborate better with mental health agencies like Wraparound Milwaukee and other services.
- create a Saturday program similar to those used in Chicago.
- expand restorative practices at school, courts and community.
- have a specific individual assigned as a hearing officer for each student.

The School Board will be considering the recommendations of the Advisory Committee over the coming months.

Bruce Kamradt, Director

National News...



Wraparound Milwaukee Submits Application For Innovations in Government Award

Wraparound Milwaukee has been invited to submit an application for the 2009 Annual Award Competition from the Innovations in American Government Program at the ASH Institute for Democratic Governance and Innovation at Harvard University. The Innovations in American Government Program has been a force in identifying and promoting excellence and creativity in the public sector.

The Awards Competition carries up to a \$100,000 Award from the ASH Institute for replication activities. Programs will be selected for further review and for site visits by the Selection Committee.

Bruce Kamradt, Director

Mobile Crisis News...



In August, the Mobile Urgent Treatment Team (MUTT) participated in two Resource Fairs sponsored by Milwaukee Public Schools (MPS): the first at Hamilton High School on Thursday, August 21st, and the

second at South Division High School on Friday, August 22nd. MUTT hopes to continue its partnership with MPS and assist with any training needs requested.

The MUTT-MPS team said goodbye to Leah Hackbarth, who joined Children’s Hospital of Wisconsin as a social worker in pediatric cardiology. Joanne Kemnitz, a former MUTT intern, will join the MUTT-MPS team in early September.

The MUTT team has recently developed a closer relationship with Children’s Hospital Emergency Department and now provides assessment and intervention for youth admitted to the Children’s Hospital Emergency Room, with possible need for Emergency Detention at the Behavioral Health Division.

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance News...

Leadership Overview

I was recently exploring the American Society For Quality (ASQ) website – www.asq.org, and was intrigued by a brief but powerful overview of “leadership”, that I would like to share:

Perhaps nothing has as much impact on an organization as how well it’s led.

Leadership is not solely the responsibility of those who reside at the higher levels of the hierarchy. Instead, it’s an activity in which anyone who’s interested in the success of the organization can take part.

Strategic leadership involves:

- Defining the overall vision and mission of an organization.
- Developing strategies, systems and structures to achieve the vision and mission.
- Creating both technical and social systems that are effectively integrated, and which address the needs of both customers and employees.

Operational leadership involves:

- Ensuring that organizational processes are effectively carried out on a day-to-day basis.
- Monitoring performance.
- Addressing constraints.
- Ensuring that employees understand what is to be done and are provided with the authority, knowledge and skills to do it.

The culture that results from how work is carried out shapes the way members of an organization relate to

each other and to the outside world. The levels of employee motivation and empowerment, and how conflict is resolved, both shape – and are a measure of – organizational cultures. Leadership must effectively manage these issues because they also affect organizational performance.

Adapted from Duke Okes and Russell T. Westcott's *Certified Quality Manager Handbook: Second Edition*, ASQ Quality Press, 2001, page 3.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at paerdman@wrapmilw.org.

Pamela Erdman, QA/QI Director

Quality Quote of the Month

"Differences of habit and language are nothing at all if our aims are identical and our hearts are open."

J.K. Rowling

Announcements...

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Willie Hopgood – Connecting Youth Group Home

Nominated by Karen Baker - Parent

"...has been a very professional friend... has made sure all of [my son's] needs are met..."

Tracy Hegg – Milwaukee Academy

Nominated by Margaret Oulahan – LaCausa, Inc.

"...has worked very diligently and cooperatively with [my daughter's] team... understands [my daughter's] needs and supports meeting those needs..."

Traci Amos – Running Rebels

Nominated by Christeen Oberdas – St. Aemilian-Lakeside

"...has demonstrated a strong commitment and genuine concern for the youth improving his overall well-being...has proved reliable and assisted the youth with achieving a person sense of accountability..."

Fatama Holder & Diane Rondini-Harness – Children's Court Center

Nominated by Christeen Oberdas – St. Aemilian-Lakeside

"...collectively worked within the court system to ensure the youth's voice was heard... ensured focus was maintained on strategies geared toward the youth's successful progress to integrate a plan..."

Marisa Sisk – Lad Lake

Nominated by Christeen Oberdas – St. Aemilian-Lakeside

"...proven accommodating to ensure family connections and therapeutic progress is sustained and consistent... has shown tremendous support while empowering youth and family toward positive growth..."

Tanya Butler – Bureau of Milwaukee Child Welfare

Nominated by Christeen Oberdas – St. Aemilian-Lakeside

" has motivated the team to remain proactive with ensuring family connections are sustained and safety measures are accounted for...ability to stay focused on family togetherness and safety planning..."

Upcoming Events...



OCTOBER 2008

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|----------------|--|
| Oct. 2 | Mgmt./Supervisors Meeting |
| 8:15-10:00am | BHD-Day Hospital – Room 212 |
| Oct. 2 | High Risk Reviews |
| 11:00-1:00pm | BHD-Day Hospital – Room 253 |
| Oct. 2 | Monthly Care Coordinator Mtg. |
| 1:00-3:00pm | CHP Auditorium |
| Oct. 3 | WRIT |
| 9:00-5:00pm | BHD-Day Hospital – Room 253 |
| Oct. 6 | QA/QI Executive Committee Mtg. |
| 10:00am | BHD-Day Hospital – Room 212 |
| Oct. 8 | DHHS Centralized QA Mtg. |
| 9:00am | BHD-Day Hospital – Room 212 |
| Oct. 8 | Child Psych. Cons. – Alternatives |
| 12:00-1:00pm | BHD-Day Hospital – Room 253 |
| Oct. 9 | High Risk Reviews |
| 11:00-1:00pm | BHD-Day Hospital – Room 253 |
| Oct. 15 | Partnership Council Mtg. |
| 12:00noon | BHD-Day Hospital – Room 212 |
| Oct. 16 | Mgmt./Supervisors Meeting |
| 8:15-10:00am | at Alternatives in Psych. Cons. |
| Oct. 16 | High Risk Reviews |
| 11:00-1:00pm | BHD-Day Hospital – Room 253 |
| Oct. 20 | Youth Council Meeting |
| 4:00-5:30pm | @ Running Rebels Comm. Org. |
| Oct. 22 | Child Psych. Cons. – Aurora |
| 12:00-1:00pm | BHD-Day Hospital – Room 253 |
| Oct. 23 | High Risk Reviews |
| 11:00-1:00pm | BHD-Day Hospital – Room 253 |

Editor

Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords "Wraparound Milwaukee".

Greater Milwaukee Major Events

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|-----------|-----------------------------------|--------------------------------|----------------|
| 9/5-9/6 | TosaFest | Wauwatosa | (414) 453-2330 |
| 9/5-9/7 | Indian Summer Festival | Henry Maier Festival Park | (414) 604-1000 |
| 9/5-9/7 | Wisconsin Sheep & Wool Festival | Jefferson Fair Park, Jefferson | (608) 868-2505 |
| 9/5-9/21 | Oktoberfest in Milwaukee | Old World Third Street | (414) 291-5277 |
| 9/12-9/28 | Octoberfest Weekends | Heidelberg Park | (414) 462-9147 |
| 9/20 | Milwaukee River Challenge | Pere Marq. Park/Milw. River | (414) 223-6901 |
| 9/20-9/21 | Cedarburg Wine/Harvest Festival | Historic Downtown Cedarburg | (800) 237-2874 |
| 9/26-9/28 | Harvest Fair / World Beef Expo | Wisconsin State Fair Park | (414) 266-7000 |
| 9/27-9/28 | Fine Furnishings/Fine Craft Shows | Midwest Airlines Center | (414) 908-6001 |