



PROVIDER NETWORK NEWS AND NOTES September 17, 2008 – Meeting



FROM THE DIRECTOR...

Bruce Kamradt, Director, Wraparound Milwaukee, reported that the RFPs for Care Coordination are in and announcements will be sent out to agencies in the next couple of months.

Wraparound Milwaukee will continue to participate in the Safe Schools program next year. There is a school liaison working with 26 of the MPS schools that are part of this initiative.

PROVIDER NETWORK UPDATE

Multiple Synthesis IDs

Jeannine Maher reported that there are some providers that may have multiple login IDs for Synthesis (i.e. one for billing and one for crisis). There have been some new enhancements created in Synthesis that will allow providers to now have one login ID. If you currently have more than one ID, call the Synthesis Help Desk at 257-7547 to have the IDs merged.

Clinician Updates

An announcement was sent out to the AODA and Behavioral Health clinicians outlining the enrollment for youth in the REACH Program.

Clinicians can now update their clinical specialties using a form on Wraparound Milwaukee's website. Identifying clinical specialty areas will assist families when looking for therapists and counselors.

Service Provider Applications

Wraparound Milwaukee will not be accepting any more provider applications for this year. Services for recruitment in 2009 will be identified in January.

FINANCE UPDATE

Janet Friedman thanked all providers for their cooperation in submitting invoices in a timely manner. Ms. Friedman reminded everyone that invoices past 60 days will not be processed. Providers should always call the Care Coordinator to ensure that the service authorizations are in before providing the service.

If you have any billing questions, please feel free to contact Ms. Friedman at 257-7597.

REACH / FISS UPDATE

Pauline Spencer reported that the REACH and FISS programs are going very well. REACH is up to approximately 120 enrollees. FISS enrollments are where they need to be this time of the year

MOBILE URGENT TREATMENT TEAM (M.U.T.T.)

Dr. Chris Morano reported that the Mobile Urgent Treatment Team (M.U.T.T.) continues to work with MPS on the Safe Schools initiative. Anyone working with/knows a youth in grades 6-12 who are having problems in school can contact M.U.T.T./MPS at 257-7777 for assistance.

Audits for M.U.T.T. have begun. Agencies should have received an identified contact person at M.U.T.T.

QUALITY ASSURANCE UPDATE

Cultural Diversity Committee

Pam Erdman reported that the Cultural Diversity committee is revising their training manuals, working on some evaluation tools for feedback and certificates of attendance for trainees.

Agencies interested in having a training conducted for their staff can contact Bill Herd at 257-5385.

BCAP Project

Wraparound's Best Clinical and Administrative Practices (BCAP) Project's main focus is to encourage communication between the providers of the youth's mental health care and physical health care. Wraparound has been working to ensure that each child has been seen by a pediatrician and dentist in the last year. For those youth on multiple psychotropic medications a visit to the pediatrician is of utmost importance.

Wraparound is in the process of identifying those youth on three or more psychotropic meds who have not seen their pediatrician/family doctor in over a year. Letters will then be sent to these families encouraging them to set up an appointment with their doctor.

COMMUNITY HAPPENINGS

Youth Council

Amanda O'Day, Running Rebels Community Organization, announced that the Youth Council annual picnic was a great turn out. Thank you to everyone who attended. Special thanks to St. Charles, Alternatives and My Home Your Home.

The Youth Council meetings take place on the 3rd Monday of the month. In lieu of the meeting for October, there will be a **Youth Council Dance** on **Friday, October 17th from 2:00 p.m. to 4:00 p.m.** at Running Rebels located at 1300A W. Fond Du Lac Avenue.

The next meeting is scheduled for November 17th at 4:00 p.m. at Running Rebels. All providers are encouraged to attend the Youth Council meetings.

Anyone interested in attending the activities and/or meetings or have any questions, contact Amanda via email at amanda@runningrebels.org.

Youth Mental Health Connections

Lynn Godec, Shorehaven Behavioral Health, reported that the Youth Mental Health Connection (YMHC) has been continuing to work on the following objectives:

1. Strengthen the access and coordination of services for consumers and agencies through collaboration with local area school districts
2. Improve the community's understanding of Mental Health Resources for youth through collaboration with Mental Health America and their online resource directory. Additional information can be obtained by contacting Mental Health America at 276-3122
3. Improve the cultural competency of clinical providers by supporting the efforts of the Clinicians of Color group and their initiatives.

The Youth Mental Health Connection meetings take place on the 3rd Monday of the month. The next meeting is October 20th.

For more information about the YMHC, contact Lynn via email at lgodec@shorehavenbhi.com.

SPECIAL GUEST – IFF

Robin Toewe, Assistant Director of Business Development for IFF, gave a presentation on the affordable loan programs and benefits that are available to finance nonprofit real estate and equipment projects for existing nonprofit agencies and organizations.

IFF is a community development financial institution that provides below-market rate loans exclusively to nonprofit corporations serving disadvantaged communities. For more information, or if you have any questions, contact Robin at 866-629-0060 or via email at roewe@iff.org.

ANNOUNCEMENTS



The 2009 Fee-for-Service Agreements will be sent out late October.

There has been some important updates made and should be reviewed carefully before returning signed agreements to Wraparound Milwaukee.

Agencies with outstanding missing documentation (i.e. insurance, audit) will not have their agreements processed until all documentation has been submitted.

If you have any questions, please contact the Provider Network at 257-8108.

Behavioral Health and AODA Practitioners

Use the **Clinician Specialty Update Form** available on the Milwaukee County web site at: <http://www.county.milwaukee.gov>

To find the page link **SEARCH** using the key words "**PROVIDER SPECIALTY**".

WATCH YOUR EMAILS FOR THE
2009 BI-MONTHLY PROVIDER
MEETING DATES.