



# WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

JUNE 2008

## From the Director...



### REACH Program Continues to Grow

The expanded Wraparound Milwaukee program for non-court involved youth or REACH, has now grown to 106 enrollments. Along with the 670 regular Wraparound youth, including those on CHIPS, Delinquent and Dual Orders and Focus youth, plus REACH, Wraparound Milwaukee has 776 of the 800 youth in its enrollment “cap” with Medicaid now filled. There is some ability to increase enrollment by another 5% on an emergency basis, but we’re reaching program capacity.

Sources of the referrals to REACH have mostly been from either the Mobile Urgent Treatment Team (MUTT) or the Milwaukee Public School System (MPS). The two programs account for over 50% of the referrals. Another 25% have been through the Family Intervention & Support Services (FISS) program or self-referred by families. Fourteen of the MPS referred youth/families have come from among the 24 schools participating in the Safe Schools program.

Contributing to the increase in enrollment numbers for REACH has been the new Badger Care Plus program. There are more Milwaukee County families with Medicaid eligibility since the new Badger Care Plus program started in February 2008. Medicaid or Badger Care Plus eligibility is required for enrollment in REACH.

Presenting concerns of youth referred to REACH in order of their prevalence include the following. Note that youth can have more than one presenting concern.

- School / Community concerns = 67
- Severe Aggressiveness = 40
- Attention Deficit Disorders = 38
- Suicidal Ideation / Behavior = 22
- History of Psychiatric Inpatient Hospitalization = 21
- High Risk Youth = 21
- Runaway Behavior = 21
- Major Affective Disorders = 11
- Drug & Alcohol Issues = 16

While it is too early to really look at service utilization patterns, care coordination/case management, office-based therapy, intensive in-home therapy and crisis stabilization are among the treatment services most

often being arranged for and provided to families in REACH.

I want to thank LaCausa, Inc. and St. Aemilian-Lakeside, our partner agencies in REACH, for the excellent work they are doing in recruiting staff, and developing and managing the care coordination component of REACH.

Bruce Kamradt, Director

Happy  
Father's  
Day



## Wraparound Success Story...

*Ethan\* was enrolled in Wraparound Milwaukee in November 2005 at the age of 13. He was enrolled on a delinquency order, the result of displaying inappropriate behaviors in the community with a younger child. At the time of enrollment, Ethan had not been in his mother's home since age 3. Ethan was raised by his grandmother and then placed in the care of his eldest sister after his grandmother's death one year before he was enrolled in Wraparound.*

*At the time of his enrollment, the whereabouts of Ethan's mother were unknown. The child and family team worked hard to locate and engage her in Ethan's life. During this time, Ethan was placed in out-of-home care and successfully completed probation without any new offenses.*

*When Ethan and his family were transferred to My Home, Your Home, Ethan was still on a CHIPS order and placed in an out-of-county residential treatment facility. While there, Ethan participated in AODA and anger management groups to help prepare him to move back to Milwaukee. In addition, Ethan developed a love of basketball and track that has helped motivate him to stay clean. Ethan also developed a personal faith that helps him handle the tough situations without putting himself or the community in danger.*

*While Ethan was at the residential treatment facility, the family's new Care Coordinator and Child Welfare worker worked with Ethan's mother to secure*

safe and affordable housing. Ethan's mother worked diligently with her housing assistant to find a home for Ethan to return home to. Ethan's mother also received support from her fiancé and daughters, which empowered her to feel confident in her abilities to provide Ethan with a loving, supportive home.

Ethan moved back to Milwaukee in May. Since that time, he has been consistently going to school and has received clean drug tests. Ethan has put himself on track for college and will be participating in a program that helps high school students obtain college scholarships through a local community center. In addition, the group home where Ethan had been residing will continue to be a support for Ethan when he returns home, providing crisis and job assistance.

On June 13<sup>th</sup>, Ethan will be moving home with his mother after a 13-year separation. At this time, the child and family team will have helped this family successfully attain their vision of wanting to be together successfully, with Ethan attending school regularly and receiving a good education.

(\* Name changed for confidentiality.)

Submitted by My Home, Your Home



## Local News...



### **Professional Foster Care Pilot Reaches Halfway Point**

Wraparound Milwaukee has reached the halfway point of the "Ten Girl Professional Foster Care Pilot" project. As of this week, there will be five young women, ages 14-16, in the Professional Foster Care Pilot. All of these young women have substantial histories of runaway behavior, most with multiple failed placements in previous out-of-home settings.

So far, there are five licensed professional foster parents, three recruited and licensed by St. Charles Youth & Family Services and one by Fresh Start, Inc. However, St. Aemilian-Lakeside has two foster parents currently being licensed and LaCausa, Inc. who recently requested to be part of the pilot, also has two professional foster parents in the process of being licensed.

The Bureau of Milwaukee Child Welfare (BMCW) and the State have asked that the Professional

Foster Parent Pilot project be held at ten girls until the overall project can be reviewed and evaluated at the end of one year. August will be the one-year mark.

So far, the five girls are doing well in placement. Our initial young lady in the Pilot has been in placement actually since December 2006 and now attends and excels at Madison High School. The second girl placed in a professional foster home in March 2008 is also doing well.

Our thanks and appreciation goes out to Jennifer Wilder, the Coordinator of this project, for her commitment and dedication to the success of this project. Thanks also to our partner agencies – St. Charles, Fresh Start, St. Aemilian's and now LaCausa, for finding ways to deal with the many hurdles and challenges of creating the unique Professional Foster Care model

Bruce Kamradt, Director

## Mobile Crisis News...



In May, the Mobile Urgent Treatment Team (MUTT) hosted several individuals from Washington, D.C. to share ideas around helping youth in crisis and transition. Washington, D.C. agencies plan to focus on developing supports for youth in child welfare in that city.

Recently, the University of Wisconsin-Milwaukee put on a week-long series called "Milwaukee: Youth Violence", centering on issues related to the roots of the problem and solutions for youth who engage in or are victims of violence. MUTT was part of the interview series and Erin Toner, from UWM, spent a day experiencing what we do with youth, families and schools.

MUTT also continues to be a part of new staff and foster parent orientation. MUTT for Foster Families (MUTT-FF) staff share information with all new foster parents through Children's Service Society of Wisconsin's PACE training. We have had regular meetings with newly hired Bureau of Milwaukee Child Welfare staff at Child Protection Center. Since its inception, MUTT-FF has helped foster care children remain in current placements at a highly successful rate.

Dr. Chris Morano, Director of Mobile Crisis Services





## Continuous Improvement & Effective Planning

Some time ago I made reference to a handy QA/QI resource called “The Memory Jogger: A Pocket Guide of Tools for Continuous Improvement & Effective Planning”. I’d like to take this opportunity to share some helpful hints from the guide regarding “Team Guidelines: From ‘Me’ to ‘We’.”

### **Starting Teams**

The most critical task for any new team is to establish its purpose, process and measures of team progress. Once the team has developed the following guidelines and charters specific to its purpose, they should be recorded on a flipchart and posted at each team meeting for reference.

- **Develop a Team Behavior Charter.**
  - *Groundrules.* Develop consensus groundrules of acceptable and unacceptable individual and team behavior.
  - *Decision Making.* Determine whether decisions will be made by consensus, majority rule or anarchy! Discuss whether there are, or should be, exceptions to when the team should not follow its usual process.
  - *Communication.* Recognize the value of listening and constructive feedback, and make the effort, every day, to communicate constructively.
  - *Roles and Participation.* Discuss how the team will choose a leader, and generally how the team process will be led. The individuals and team must take responsibility to encourage equal participation.
  - *Values.* Acknowledge and accept the unique insight of each member of the team.
- **Develop a Purpose Charter.**
  - Establish the answer to why the team exists.
  - Bring together the individuals who would work well together as a team. Determine whether each person has the knowledge, skills, and influence required to participate effectively on the team.
  - The team should discuss who its customers are. If the team has multiple customers, decide which customers have the highest priority, or at least how their needs will be balanced.
- **Develop Measures of Team Progress.**
  - Discuss and agree on the desired signals, which the team can assess both objectively and subjectively, that will indicate the team is making progress.
  - Discuss and agree on the types of measures and outcomes that will indicate the team has reached success or failure.
  - Estimate the date when the project should be completed.

*(Reprinted for educational purposes only.)*

In next month’s Newsletter I will share ideas related to maintaining team momentum.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at paerdman@wrapmilw.org.

Pamela Erdman, QA/QI Director

### Quality Quote of the Month

*“Where so many hours have been spent in convincing myself that I am right, is there not some reason to fear I may be wrong?”*

*Jane Austen (1775-1817)*



## Announcements...

### Positive Recognition Awards

The following have been recipients of “Positive Recognition” awards:

#### **Charles Alioto – Alternatives in Psych. Consultation**

Nominated by Thavone Delgado – AJA Counseling  
*“Charles has always gone above and beyond for the family that we work with. Whenever we need him, he is always there.”*

#### **Youth Council – Running Rebels**

Nominated by Dr. Dennis Kozel – Wraparound Milwaukee

*“Thanks for taking the time to meet with us. The questions were great. We did the best we could to answer them. Hope to see you all again and thanks for the pizza.”*

#### **Skyla Roper – AJA Counseling**

#### **Brenda Braun – AJA Counseling**

#### **Christeen Oberdas – St. Aemilian – Lakeside**

#### **Ryan Sherson - FISS**

Nominated by Chuck Holloway – Human Development Center

*“For their commitment to their community, youth and utilizing a team-based approach to address client needs.”*

#### **Lance Pitts – Human Development Center**

Nominated by Skyla Roper – AJA Counseling

*“...has done a great job of proving his dedication to our youth... continues to do a good job... responsive in time of crisis...”*

#### **Claretta Simpson House**

Nominated by Skyla Roper – AJA Counseling

*“...continues to do an outstanding job with their residents... open to assist with placement of our youth at the last minute... committed to doing what is best for the young men they serve.”*

**Summer**  
*Begins June 21st*



## Upcoming Events...



### JULY 2008

- Jul. 2** **DHHS Centralized QA Mtg.**  
9:00-11:00am BHD-Day Hospital – Room 212
- Jul. 3** **Mgmt./Supervisors Meeting**  
8:15-10:00am BHD-Day Hospital – Room 212
- Jul. 3** **High Risk Reviews**  
11:00-1:00pm BHD-Day Hospital – Room 253
- Jul. 3** **Monthly Care Coordinator Mtg.**  
1:00-3:00pm “CANCELLED”
- Jul. 4** **HAPPY INDEPENDENCE DAY**  
*Office Closed*
- Jul. 9** **Child Psych. Cons. – St. Aemilian**  
12:00-1:00pm BHD-Day Hospital – Room 253
- Jul. 10** **High Risk Reviews**  
11:00-1:00pm BHD-Day Hospital – Room 253
- Jul. 11** **WRIT**  
9:00-5:00pm BHD-Day Hospital – Room 253
- Jul. 16** **Provider Network Meeting**  
10:00am CHP Auditorium
- Jul. 16** **Partnership Council Meeting**  
12:00pm BHD-Day Hospital – Room 212
- Jul. 16** **Family Orientation Session**  
6:00-7:30pm BHD-Day Hospital - Cafeteria
- Jul. 17** **Mgmt./Supervisors Meeting**  
8:15-10:00am at St. Charles – 76<sup>th</sup> Street
- Jul. 17** **High Risk Reviews**  
11:00-1:00pm BHD-Day Hospital – Room 253

- Jul. 21** **Youth Council Meeting**  
4:00-5:30pm @ Running Rebels Comm. Org.
- Jul. 23** **Child Psych. Cons. – St. Charles**  
12:00-1:00pm BHD-Day Hospital – Room 253
- Jul. 24** **High Risk Reviews**  
11:00-1:00pm BHD-Day Hospital – Room 253
- Jul. 28** **Care Coor./Group Home Mtg.**  
10:00am BHD-Day Hospital – Room 416
- Jul. 30** **QA Executive Committee Mtg.**  
1:00-3:00pm BHD-Day Hospital – Room 212

#### Editor

*Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.*  
For more information on Wraparound Milwaukee, go to our Website at [www.county.milwaukee.gov](http://www.county.milwaukee.gov) and search using the keywords “Wraparound Milwaukee”.



# Summer Vacation

### Greater Milwaukee Major Events

5/30-6/1	River Splash	Downtown Milwaukee	(414) 297-9855
5/31-6/1	IndyCarR Series Weekend	The Milwaukee Mile	(414) 453-5761
6/1	Miller Lite Ride for the Arts	Downtown Milwaukee	(414) 276-RIDE
6/4-8/27	River Rhythms	Pere Marquette Park	(414) 276-6696
6/5-6/8	AMA Suzuki SuperBike Doubleheader	Elkhart Lake-Road America	(800) 365-RACE
6/5-9/25	Jazz in the Park	Cathedral Square Park	(414) 271-1416
6/6-6/8	PrideFest	Henry Maier Festival Park	(414) 272-FEST
6/7	Scottish Fest/Milw. Highland Games	Heidelberg Park	(262) 796-0807
6/8-6/10	Bead & Button Show 2008	Midwest Airlines Center	(800) 554-0197
6/19-6/22	Chicago SCCA June Sprints	Elkhart Lake Road America	(800) 365-RACE
6/19	Juneteenth Day	Martin Luther King Drive	(414) 372-3770
6/20-6/22	Lakefront Festival of Arts	Milwaukee Art Museum	(414) 224-3854
6/20-6/21	NASCAR Weekend	The Milwaukee Mile	(414) 453-5761
6/20-6/22	Polish Fest	Henry Maier Festival Park	(414) 529-2140
6/26-7/6	Summerfest	Henry Maier Festival Park	(414) 273-3378
6/28-6/29	Cedarburg Strawberry Festival	Downtown Historic Cedarburg	(800) 237-2874