



# WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

APRIL 2009

## From the Director...



### **Wraparound Milwaukee Names Semi-Finalist for Innovations in Government Award**

Already named as one of the 50 most innovative initiatives in American government for 2009, the Harvard University Kennedy School of Government announced on March 31, 2009, the semi-finalists for the 2009 Annie E. Casey Innovations Award in Children and Family System Reform. Wraparound Milwaukee is one of six programs named as a semi-finalist and eligible to receive \$100,000 toward the replication and dissemination of the program to other communities across the nation.

Wraparound Milwaukee is the only semi-finalist to be a County. The other semi-finalists are two U.S. cities, two states and one federal agency. The other semi-finalists include a child welfare system of reform project in New York City, a K-5 Early Intervention Program in the state of Delaware, Neighborhood Place – a one-stop social service center in the city of Louisville, Kentucky, Maine’s Child Welfare Reform Initiative and the Comprehensive Community Mental Health Services Program for Children – which is part of the U.S. Department of Health and Human Services.

The Annie E. Casey Innovations Award in Family System Reform is one of the policy-specific awards within the overall Innovations in American Government Awards. Finalists of all awards will be announced on May 18, 2009 and presented before the National Selection Committee, chaired by President Clinton’s formal advisor and now CNN political commentator, David Gergen on May 27<sup>th</sup>.

Wraparound Milwaukee is very pleased to be among a very select group of programs recognized for improving the lives and futures of children and families.

Bruce Kamradt, Director



## Wraparound Success Story...



*Mark\* was enrolled in Wraparound Milwaukee after several inpatient stays at mental health institutions before the age of 6. His mother had originally felt overwhelmed and had requested help from the Bureau of Milwaukee Child Welfare. Mark had been placed in foster care. The original plan upon enrollment was for Mark to return to his mother’s care. Because of health concerns and other life stressors, Mark’s mother came to the conclusion that she could no longer meet Mark’s complex mental health and behavioral needs. The Child & Family Team began looking for an adoptive home for Mark, but one that would also allow Mark continued contact with his mother.*

*Mark enjoys coloring and artwork. His foster parent got him involved in karate, drum lessons and church choirs and dance teams. He is generally very enthusiastic and loves one-on-one attention. With Wraparound’s help, Mark moved to a different school and he has succeeded in a self-contained classroom.*

*The team found a therapist who could work with Mark’s challenging behavioral needs, as well as a mentor who could provide the one-on-one attention Mark craves and also provide a small break for the foster parent. Mark was placed in a treatment foster home and he truly began to thrive. The Child & Family Team worked with the school to develop an Individual Education Plan that would allow Mark to reach his educational potential. The providers maintained a high level of consistency to work with Mark on eliminating some of his concerning behaviors*

*Three years after Mark’s enrollment, the treatment foster parent decided to adopt Mark. Mark’s mother will remain active in his life as well. Mark may always have some level of challenges, but with a steady team remaining in his life, he has the support and services he needs.*

(\* Name changed for confidentiality.)

Submitted by St. Charles Youth & Family Services



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## Local News...



### **St. Aemilian's Selected as New Region 3 Provider for BMCW Case Management Services**

Wraparound Milwaukee would like to congratulate St. Aemilian-Lakeside, who was selected on March 31, 2009, as the new provider of case management services in Region 3 of the Bureau of Milwaukee Child Welfare. St. Aemilian-Lakeside replaces LaCausa, Inc., who chose to terminate their contract with the Department of Health and Family Services.

LaCausa is currently providing the case management services in Region 3, while St. Aemilian's negotiates a contract with the State. The transition of staff and cases should begin in May.

We are pleased that St. Aemilian's, like LaCausa, is also a care coordination contractor with Wraparound Milwaukee for both regular Wraparound and our new REACH program. So, the coordination of families and youth shared by both systems should be strong.

### **Corey Hoze Leaving DHHS Director Position for Private Sector**

We are both happy for Corey Hoze, Director of the Milwaukee County Department of Health and Human Services, as he moves on to be Vice President of Governmental Relations for Associated Bank, but also sad that we lose a consistent supporter and friend of Wraparound Milwaukee. As Director, Corey was a strong advocate of collaboration across County agencies and very committed to providing the best services possible for children and adults with mental health needs. Corey's last day will be April 10, 2009.

Corey will be replaced by Lisa Jo Marks, current Director of the County's Child Support Enforcement area. We welcome Lisa and look forward to getting to know her and work with her.

Bruce Kamradt, Director

## State News...



### **Wraparound Milwaukee Nears Enrollment Capacity as it Begins Discussion with State Related to New 2009-20011 Contract**

Wraparound Milwaukee is working with the State Department of Health Services – Division of Health Care Access and Accountability, which oversees the State Medicaid Program, related to a new two-year

contract. That contract would be effective from July 1, 2009 through June 30, 2011. One issue that will need to be finalized in the next few weeks is the proposed monthly capitated rate per child. The capitated rate will need to be submitted for approval by the Federal Center for Medicaid Services (CMS).

Also on the discussion table will be additional enrollment slots. Wraparound Milwaukee is currently at its enrollment capacity of 800 youth and will need to soon develop and institute a waiting list for services unless the enrollment limit for the program is increased.

Also, Wraparound Milwaukee would like to serve Medicaid eligible youth with serious emotional disturbances who are ages 18 to 21, and have serious mental health needs that hinder their successful transition to adulthood. Changes in Badger Care Plus make those youth now eligible for services past their 18<sup>th</sup> birthday. While extending Wraparound services for these transitional youth will not specifically be part of the new contract language, it may be taken up later in the year through a contract amendment.

Finally, families eligible for Medicaid based on a spend down or under the "Benchmark Plan" will most likely not be eligible for Wraparound. Those individuals currently are also not eligible for Medicaid Crisis services. This currently affects only 1 or 2 families.

As the Medicaid contract is finalized, we will keep readers apprised of any significant changes to eligibility and services.

Bruce Kamradt, Director

## National News...



### **Children's Mental Health Loses a National Champion**

On March 29, 2009, the nation lost a true champion for children with the death of Jane Knitzer. Jane authored the book Unclaimed Children. This work documented the plight of children with serious emotional and mental health needs, and helped launch the effort to improve children's mental health in this country. Her wisdom, keen strategic sense and advocacy on behalf of children could be seen in her work on a national level. She was a powerful speaker at many of the national conferences on Systems of Care and Wraparound, and a strong advocate on the need for early intervention and prevention programs.

Bruce Kamradt, Director





In May, the Mobile Urgent Treatment Team (MUTT) will host a group from Michigan, visiting the week of May 18<sup>th</sup>. This group is interested in assessment and intervention, and plans on introducing this approach in their state later this year.

MUTT-FF met with several new foster parent groups this month as part of the Bureau of Milwaukee Child Welfare's (BMCW) orientation and I met with new ongoing and intake staff for BMCW on April 7<sup>th</sup>. Dr. Steve Dykstra also presented to a Milwaukee Police Department class this month and discussed issues related to youth and law enforcement approaches.

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance News...



New Wraparound QA Staff

Welcome Melissa Hunkins! Melissa comes to the Wraparound Milwaukee QA Department from the Bureau of Milwaukee Child Welfare, where she has been an Initial Assessment Social Worker since October 2006. Prior to her Bureau experience, she worked as an Ongoing Case Manager at Children's Family and Community Partnerships in Milwaukee and as a support staff at Linden Cherish Place - a group home for pregnant and parenting teens. She has a Master's Degree in Social Work and a minor in criminal justice.

Melissa's office will be located in Room 208 in the Quality Assurance area at the Wraparound Milwaukee Administrative offices. Her phone number will be forthcoming. Her start date is April 21<sup>st</sup>.

Please stop by and welcome Melissa. We know she will be an excellent addition to the Wraparound Milwaukee program.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at paerdman@wrapmilw.org.

Pamela Erdman, QA/QI Director

Quality Quote of the Month

"To find fulfillment... don't exist with life - embrace it." - Jim Beas



Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Mike Johnstone - St. Charles Youth & Family Services

Nominated by Audrey Walz-Chojnacki - Creative Employment Opportunity

"Mike appears to genuinely care for the well-being of his clients. He keeps track of the relevant details of the case and is able to relay them to other agencies in order that his clients get the services that they need. His desire to be kept informed of the progress of each case reflects, I believe, his dedication to improving the lives of his clients and those around them."

Kevin Barnes, Tonia Taylor and Annette Duncan - FOCUS

Nominated by Gloria McKinnie - Parent

Julie Knorowski - AJA Counseling

Nominated by Jacqueline Eckstrom - Alternatives in Psychological Consultation

"Julie is a real asset to the families... She is very dedicated to finding resources to match the youth and family's needs and interests. She is always available in crisis situations and does great follow-up. Thanks for all you do above and beyond!"

Earl Hood - Human Development Center

Nominated by Michelle Vieth - REACH-LaCausa

"Earl is always available for the family and he even goes the extra mile if needed. Thank you for everything that you do!"

Upcoming Events...



MAY 2009

- May 1 Disenroll Reviews 9:00-5:00pm BHD-Day Hospital - Room 253
May 1 Synthesis Training 9:00-11:00am WM - Computer Lab
May 5 New Care Coordinator Training 9:00-12:00pm BHD-Day Hospital - Room 416
May 6 DHHS Centralized QA Mtg. 9:00-11:00am BHD-Day Hospital - Room 212
May 6 New Care Coordinator Training 9:00-12:00pm BHD-Day Hospital - Room 416
May 7 Supervisors/Leads Training 8:15-10:00am BHD-Day Hospital - Room 416
May 7 High Risk Reviews 11:00-1:00pm BHD-Day Hospital - Room 253



**May 7**      **Monthly Care Coordinator Mtg.**  
 1:00-3:00    CHP Auditorium

**May 8**      **Provider Training**  
 9:00-4:30pm BHD-Day Hospital – Room 416

**May 12**     **New Care Coordinator Training**  
 9:00-2:00pm @ Children’s Court Center – Rm. 1260

**May 13**     **Child Psych. Cons. – REACH-St.A**  
 12:00-1:00pm BHD-Day Hospital – Room 253

**May 14**     **High Risk Reviews**  
 11:00-1:00pm BHD-Day Hospital – Room 253

**May 20**     **Provider Network Meeting**  
 10:00-11:30am CHP Auditorium

**May 21**     **Mgmt./Supervisors Meeting**  
 8:15-10:00am at Willowglen

**May 21**     **High Risk Reviews**  
 11:00-1:00pm BHD-Day Hospital – Room 253

**May 22**     **Provider Training**  
 8:00-12:30pm BHD-Day Hospital – Room 416

**May 27**     **Cultural Diversity Meeting**  
 10:00-12:00pm BHD-Day Hospital – Room 212

**May 27**     **Child Psych. Cons. – Willowglen**  
 12:00-1:00pm BHD-Day Hospital – Room 253

**May 28**     **High Risk Reviews**  
 11:00-1:00pm BHD-Day Hospital – Room 253

**May 30**     **Family Orientation**  
 11:00-12:30pm BHD-Day Hospital – Cafeteria

Editor  
*Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.*  
 For more information on Wraparound Milwaukee, go to our  
 Website at [www.county.milwaukee.gov](http://www.county.milwaukee.gov) and search using the  
 keywords “Wraparound Milwaukee”.

**Greater Milwaukee Major Events**

4/18-4/19	KIDSfest & Baby Expo	Wisconsin State Fair Park	(414) 224-2039
4/24-4/26t	International Gem & Jewelry Show	Wisconsin State Fair Park	
5/30-5/31	IndyCarR Series Weekend	The Milwaukee Mile	(414) 453-5761



Wednesday – April 22nd