

FAITH-BASED
PROVIDER
NETWORK
DIRECTORY



MILWAUKEE COUNTY: BEHAVIORAL HEALTH DIVISION, SAIL UNIT

OCTOBER 2009



MILWAUKEE WISER CHOICE PROVIDER NETWORK

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The Milwaukee Wiser Choice Provider Network Directory is a listing of provider agencies that have an agreement with Milwaukee County and the Milwaukee Wiser Choice Provider Network to provide services on a referral basis.

This directory is divided into three main sections. The first is a listing of Clinical Providers organized by the Milwaukee Level of Care. The second is a list of providers organized by the ancillary (or support) service they provide to Wiser Choice clients. The last section is detailed information regarding each provider, accessibility, and a brief description of the agency.

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Section A: Faith-Based Providers by Service

Wiser Choice Treatment/RSS Providers arranged by Service

Section B: Provider Site Information Sheets

Location, Services, Hours, Accessibility, Provider Profile, etc.,
for each provider site

In 1999, as a response to the large number of families who were involved in the welfare reform, child welfare, and AODA/Mental Health Treatment systems, the Wisconsin Department of Health and Family Services (DHFS) and the Wisconsin Department of Workforce Development (DWD), in collaboration with the Milwaukee County Department of Human and Services (DHS), launched the Milwaukee Family Services Coordination Initiative (MFSCI). The impetus for the year-long (October 1, 1999 – September 30, 2000) Initiative was the realization that the multiple needs of these families were not being adequately addressed, at least in part due to the lack of coordination among the systems with which they were involved (The Management Group, 2000). The intent of MFSCI was to fundamentally transform the manner in which services have traditionally been delivered by reducing barriers for families involved in multiple systems. The premise of the Initiative was that outcomes for families could be improved through cross-system coordination, provision of wraparound philosophy of care and services, development of networks of formal and informal supports, utilizing a family centered, strength-based, gender/culturally-responsive approach.

The Steering Committee for the project included clients, representative from the Governor's Office, key administrators from DHFS, DWD, the Department of Corrections, and the Medicaid HMOs; the Director of Milwaukee County DHS; and the Milwaukee County Board Chair. The Initiative outlined a set of **core values**, developed through a series of focus groups that included participation by clients, and system representatives at various levels of authority to use as guidelines for service delivery for families and to promote improved outcomes. BHD has adopted these core values.

A. Family-Centered: A family-centered approach means that families are a family of choice defined by the clients themselves. A family may include extended family members, significant others, or persons who function as natural supports in the context of that family. A family may include a non-custodial parent. Families are treated with dignity and respect, regarded as a resource in the treatment process, assisted to build on identified strengths to enhance control and independence, and valued as participants in all aspects of planning and evaluating the service delivery process. The goal of a family-centered team and system is to move away from the focus of a single client represented in systems, to a focus on the functioning, safety, and well being of the family as a whole.

B. Client Involvement: The client's involvement in the process is empowering and increases the likelihood of cooperation, ownership, and success. Clients and their families are viewed as full and meaningful partners in all aspects of the decision making process affecting their lives including decisions made about their service plans.

C. Builds on Natural and Community Supports: Recognizes and utilizes all resources in our communities creatively and flexibly, including formal and informal supports and service systems. Every attempt should be made to include the client's family, relatives, neighbors, friends, faith community, co-workers or anyone the client would like to include in the team process. Ultimately families will be empowered and have developed a network of informal, natural, and community supports so that formal system involvement is reduced or not needed at all.

- D. Strength-Based: Strength-based planning builds on the clients and their families unique qualities and identified strengths that can then be used to support strategies to meet their needs. Strengths should also be found in clients' environment through their informal support networks as well as in attitudes, values, skills, abilities, preferences and aspirations. Strengths are expected to emerge, be clarified and change over time as clients and families' initial needs are met and new needs emerge with strategies discussed and implemented.
- E. Unconditional Care: Means that we care for clients and their families, not that we will care "if." It means that it is the responsibility of the Recovery Team to adapt to the needs of the client - not of the client to adapt to the needs of a program. We will coordinate services and supports for the client and family that we would hope would be done for us. If difficulties arise, the individualized services and supports change to meet the needs of clients and their families.
- F. Collaboration Across Systems: An interactive process in which people with diverse expertise, along with clients and their families, generate solutions to mutually defined needs and goals building on identified strengths. All systems working with the client have an understanding of each other's programs and a commitment and willingness to work together to assist the clients and their families to obtain their goals. The substance abuse, mental health, child welfare, and other identified systems collaborate and coordinate a single system of care for families involved within their services.
- G. Team Approach Across Agencies: A Recovery Team consists of a group of people, in addition to the client, who represent a blend of formal and informal resources (professionals and other) who make up the client/family support network. The team functions with the client and family in an interactive process to develop a plan, based on client/family strengths, values and preferences that will lead to favorable outcomes. Planning, decision-making, and strategies rely on the strengths, skills, mutual respect, creativity, and flexible resources of the team members.
- H. Ensuring Safety: When child protective services are involved, the team will maintain a focus on child safety. Consideration will be given to whether the identified threats to safety are still in effect, whether the child is being kept safe by the least intrusive means possible, and whether the safety services in place are effectively controlling those threats. When safety concerns are present, a primary goal of the family team is the protection of citizens from crime and the fear of crime. The presence of individuals who are potentially dangerous requires that protection and supervision be sufficiently effective to dispel the fears of the public.
- I. Gender/Age/Culturally Responsive Treatment: Services reflect an understanding of the issues specific to each client's cultural background, gender, age, disability, race, ethnicity, and sexual orientation and reflect support, acceptance, and understanding of cultural and lifestyle diversity. These understandings are then incorporated into the programming. Programs for women must include specific components that address their issues and reflect current research indicating effective treatment components for women, i.e., to include, but not limited to: victimization histories, domestic violence/relationship dynamics, parenting, self-esteem, and educational needs.

- J. Self-sufficiency: Individuals and families will be supported in achieving self-sufficiency in essential life domains, to include family, social, educational, vocational, financial, housing, financial, psychological, emotional and spiritual domains.
- K. Education and Work Focus: Dedication to positive, immediate, and consistent education, employment, and/or employment-related activities which results in resiliency and self-sufficiency, improved quality of life for self, family, and the community. BHD clients who also participate in W-2 should have their AODA treatment indicated on their Employability Plan (EP).
- L. Belief in Growth, Learning and Recovery: Client and family improvement begins by integrating formal and informal supports that instill hope and are dedicated to interacting with individuals with compassion, dignity, and respect. Team members operate from a belief that every client and their family desire change and can take steps toward attaining a productive and self-sufficient life.
- M. Outcome-oriented: From the onset of the family team meetings, levels of personal responsibility and accountability for all team members, both formal and informal supports are discussed, agreed-upon, and maintained. Identified outcomes are understood and shared by all team members. Legal, education, employment, child-safety, and other applicable mandates are considered in developing outcomes, progress is monitored and each team member participates in defining success. Selected outcomes are standardized, measurable, based on the life of the family and its individual members.



AODA PROGRAM GOALS

- (1) To achieve improved outcomes by meeting the special needs of eligible individuals and families who experience problems resulting from alcohol or other drug abuse by providing intervention, treatment, and support services that are gender and culturally responsive.
- (2) To target eligible individuals and families who may be involved in several systems in order to develop better ways to coordinate services from multiple service systems.
- (3) To ensure the provision of recovery support services including, but not limited to, parent education, vocational and housing assistance, coordination with other community programs, and treatment under intensive care.
- (4) To develop a system that reinforces the empowerment of individuals and their involvement in the planning, design, implementation, and evaluation of the program, as well as their care plan.
- (5) To identify best practices and provide knowledge dissemination activities and cross training and education to professionals who work with individuals and families and are from different systems in order to achieve positive individual/family outcomes.

It is important that, whenever appropriate, each application demonstrate integration of the above principles and practices into all programs and services provided through these purchase of service agreements



The Milwaukee County Behavioral Health Division will be a premier system of mental health and alcohol and other drug abuse disorders in the State of Wisconsin. It will ensure that individuals and families who have behavioral health needs strive to function at optimal levels of physical and mental health and that they are full and equal members of the community. As such, the Division shall provide individuals who have behavioral health needs the support and means to pursue success in the ways they choose to live, learn, love, work and play because:

Our vision is for a behavioral health system that recognizes the partnership with clients, providers and the community and the accountability to its stakeholders for the effective development and efficient use of resources.

Our vision is for a recovery oriented behavioral health system that focuses on the rebuilding of full productive lives for children, adults and their families, and supports a full spectrum of services including primary prevention and early intervention.

Our vision is for a behavioral health system that attracts, retains, and supports employees/other service providers who are competent and provide excellent quality, culturally and linguistically relevant behavioral health treatment and support services.

Our vision is for a behavioral health system that acknowledges the abundance and limitations of our human and financial resources and commits to responsible stewardship of its resources.

Our vision is for clients and families to be equal stakeholders in service system governance, planning and delivery.

Our vision is for a behavioral health system where every client has access to strengths-based, individualized and integrated services that promote health and recovery.

Our vision is for a behavioral health system where cultural, ethnic and socioeconomic diversity is valued by providers and clients.

Our vision is for a behavioral health system where strategies to eradicate stigma, including education of clients, family members, providers and the Milwaukee County community, are implemented and effective.

Our vision is for behavioral health services and supports to be community based and not institution based; when residential treatment or hospitalization is accessed, those services will be used as resources and not as placements.

Our vision is for a behavioral health system that can measure its success in the care of children and adults by establishing and producing clear, quantifiable outcomes

- Outpatient** Outpatient is a non-residential treatment service totaling less than 12 hours of counseling per patient per week, which provides a variety of evaluation, diagnostic, crisis and treatment services relating to substance abuse to ameliorate negative symptoms and restore effective functioning. Services include individual counseling and intervention and may include group and family therapy and referral to non-substance abuse services that may occur over an extended period. Must be certified as a HFS 75.13 outpatient provider.
- Intensive Outpatient** An intensive outpatient program is a planned and organized service in which addiction professionals and clinicians provide several AODA treatment service components to clients. Treatment consists of regularly scheduled sessions within a structured program, with a minimum of 9 treatment hours per week. Examples include day or evening programs in which patients attend a full spectrum of treatment programming but live at home or in special residences. Must be certified as a HFS 75.13 outpatient provider.
- Day Treatment** Day treatment is a medically monitored, and non-residential substance abuse treatment service which consists of regularly scheduled sessions of various modalities, such as individual and group counseling and case management, provided under the supervision of a physician. Services are provided in a scheduled number of sessions per day and week, with each patient receiving a minimum of 12 hours of counseling per week. Must be certified as a HFS 75.12 day treatment service provider.
 ORGANIZATIONAL REQUIREMENTS. A day treatment service may be a stand-alone service or may be co-located in a facility that includes other services.
- Transitional Residential** A transitional residential treatment is a clinically supervised, peer-supported therapeutic environment with clinical involvement. The service provides substance abuse treatment in the form of counseling for 3 to 11 hours per patient per week, immediate access to peer support through the environment and intensive case management which may include direct education and monitoring in the areas of personal health and hygiene, community socialization, job readiness, problem resolution counseling, housekeeping and financial planning. Must be certified as a HFS 75.14 transitional residential treatment service provider.
 ORGANIZATIONAL REQUIREMENTS. Before operating or expanding a transitional residential treatment service, a facility shall be approved under ch. HFS 124 as a hospital, licensed under ch. HFS 83 as a community-based residential facility, certified under ch. HFS 82 or licensed under ch. HFS 88 as an adult family home.
- Medically Monitored Residential** Medically monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, with a minimum of 12 hours of counseling provided per week for each patient. Must be certified as a HFS 75.11 medically monitored residential treatment service provider.
- Co-Occurring Biomedically Monitored Residential** Co-Occurring biomedically enhanced monitored residential treatment operates as a 24-hour, community-based service providing observation, monitoring and treatment by a multidisciplinary team under supervision of a physician, and staffed 24 hours a day by nursing personnel. Must be certified as a HFS 75.11 medically monitored residential treatment service provider.
- Methadone** A narcotic treatment service for opiate addiction provides for the management and rehabilitation of selected narcotic addicts through the use of methadone and a broad range of medical and psychological services, substance abuse counseling and social services. Methadone, an FDA-approved narcotic, is used to prevent the onset of withdrawal symptoms for 24 hours or more, reduce or eliminate drug hunger or craving and block the euphoric effects of any illicitly self-administered narcotics while the patient is undergoing rehabilitation.



Faith-Based Providers, by Service

SC2009 AODA Day Treatment

- 414-393-1070 Associated Counseling & Training Service (2003)
- 414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
- 414-288-4556 Marquette 7 C's Community Counseling Clinic (2223)
- 414-288-6100 fax 561 N. 15th Street, Room 171A, Milwaukee 53233

PCFFSV Outpatient Faith Counseling

- 414-393-1070 Associated Counseling & Training Service (2003)
- 414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216

PCCNSL Outpatient

- 414-393-1070 Associated Counseling & Training Service (2003)
- 414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
- 414-536-8333 Lutheran Counseling & Family Services of WI, Inc. (2109)
- 414-536-8348 fax 3800 N. Mayfair Road, Wauwatosa 53222
- 414-671-5920 Lutheran Social Services - Milwaukee Clinic (2027)
- 414-645-7850 fax 1545 S. Layton Blvd, Milwaukee 53215
- 414-288-4556 Marquette 7 C's Community Counseling Clinic (2223)
- 414-288-6100 fax 561 N. 15th Street, Room 171A, Milwaukee 53233
- 414-358-4173 St. Charles - S. 84th Street (2203)
- 414-358-5005 fax 151 S. 84th Street, Milwaukee 53214
- 414-358-4173 St. Charles Youth & Family Services (2011)
- 414-358-5005 fax 4757 N. 76th St., Milwaukee 53218
- 414-447-1965 Word of Hope Ministries, Inc. (2119)
- 414-874-2820 fax 2677 N. 40th Street, Milwaukee 53210

SC2045 Bundled Outpatient

- 414-347-1774 ext 216 Benedict Center (2004)
- 414-347-0148 fax 135 W. Wells Street, #700, Milwaukee 53203

SC2021 Bridge Housing

- 414-342-5959 Wisconsin Nazarene Compassionate Center, Inc. (2184)
- 414-342-1384 fax 2904 W. Wells Street, Milwaukee 53208

SC2007 Daily Living Skills-Group

- 414-393-1070 Associated Counseling & Training Service (2003)
- 414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
- 414-267-2499 Compel Them to Come, Inc. (2178)
- 414-751-5119 fax 1915 N. MLK Drive, Suite 213-P, Milwaukee 53212
- 414-378-2454 Jesus is the Way Ministry (2206)
- 414-265-5029 fax 2034 W. Center Street, Milwaukee 53206
- 414-462-5433 More Excellent Way Ministry, Inc., A (2215)
- 414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222
- 414-847-6486 Tangible Word Ministries (2225)
- 414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224

SC2008 Daily Living Skills-Individual

- 414-393-1070 Associated Counseling & Training Service (2003)
- 414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
- 414-462-5433 More Excellent Way Ministry, Inc., A (2215)
- 414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222



Faith-Based Providers, by Service

SC2055 Education/Academic Skills Development

414-847-6486 Tangible Word Ministries (2225)
414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224

SC2032 Housing Assistance

414-378-2454 Jesus is the Way Ministry (2206)
414-265-5029 fax 2034 W. Center Street, Milwaukee 53206

SC2029 Interpreter Services

414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214
414-358-4173 St. Charles Youth & Family Services (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

SC2031 Parent Assistance

414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214
414-358-4173 St. Charles Youth & Family Services (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218

SC2063 Parenting Classes

414-393-1070 Associated Counseling & Training Service (2003)
414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
414-378-2454 Jesus is the Way Ministry (2206)
414-265-5029 fax 2034 W. Center Street, Milwaukee 53206
414-358-4173 St. Charles - S. 84th Street (2203)
414-358-5005 fax 151 S. 84th Street, Milwaukee 53214
414-358-4173 St. Charles Youth & Family Services (2011)
414-358-5005 fax 4757 N. 76th St., Milwaukee 53218
414-847-6486 Tangible Word Ministries (2225)
414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224

SC2059 Spiritual Support-Family

414-393-1070 Associated Counseling & Training Service (2003)
414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
414-353-4430 Christian Faith Fellowship Church (2196)
414-353-4450 fax 7210 N. 76th Street, Milwaukee 53223
414-378-2454 Jesus is the Way Ministry (2206)
414-265-5029 fax 2034 W. Center Street, Milwaukee 53206
414-462-5433 More Excellent Way Ministry, Inc., A (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222
414-847-6486 Tangible Word Ministries (2225)
414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224

SC2109 Spiritual Support-Group

414-393-1070 Associated Counseling & Training Service (2003)
414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216
414-353-4430 Christian Faith Fellowship Church (2196)
414-353-4450 fax 7210 N. 76th Street, Milwaukee 53223
414-378-2454 Jesus is the Way Ministry (2206)
414-265-5029 fax 2034 W. Center Street, Milwaukee 53206



Faith-Based Providers, by Service

414-462-5433 More Excellent Way Ministry, Inc., A (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-847-6486 Tangible Word Ministries (2225)
414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224

SC2058 Spiritual Support-Individual

414-393-1070 Associated Counseling & Training Service (2003)
414-393-1072 fax 6815 W. Capitol, Suite 310, Milwaukee 53216

414-353-4430 Christian Faith Fellowship Church (2196)
414-353-4450 fax 7210 N. 76th Street, Milwaukee 53223

414-378-2454 Jesus is the Way Ministry (2206)
414-265-5029 fax 2034 W. Center Street, Milwaukee 53206

414-462-5433 More Excellent Way Ministry, Inc., A (2215)
414-462-8399 fax 9619 W. Lisbon Ave., Milwaukee 53222

414-847-6486 Tangible Word Ministries (2225)
414-386-4655 fax 8687 N. 107th Street, Milwaukee 53224



Faith-Based Providers

2003 - Associated Counseling & Training Service

Address: 6815 W. Capitol, Suite 310
Milwaukee, WI 53216
 Site Contact: Clarence Johnson
 Appointment Phone: 414-393-1070
 Fax Phone: 414-393-1072
 Email: yguy@actnow4change.com

- SITE ACCESSIBILITY** * Accepts Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Assembly of God)

- AODA Day Treatment - Package Counseling (Individual, Group, Family) - Package Counseling-Faith (Individual, Group, Family) - Daily Living Skills-Group - Daily Living Skills-Individual - Spiritual Support-Individual - Spiritual Support-Family - Spiritual Support-Group - Parenting Classes

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR <input type="checkbox"/> all site programs <input type="checkbox"/> specific program(s): _____		
Mon. <u>9am - 5pm</u>	Thurs. <u>9am - 7pm</u>	Sat. <u>none</u>
Tues. <u>9am - 7pm</u>	Fri. <u>9am - 5pm</u>	Sun. <u>none</u>
Wed. <u>9am - 5pm</u>	<input checked="" type="checkbox"/> Emergency contact available 24 hours, # <u>414-559-9194</u>	

AGENCY PROFILE: ACTS combines biblical principles with professional practices to treat those suffering with substance abuse, dependency or addiction, problem gambling and to strengthen fragile families. We offer a life-time commitment in establishing a supportive relationship designed to enhance spiritual, personal, physical and professional readiness. Readiness is determined by our ability to successfully handle situations we experience in everyday life. Need a change? ACT NOW!



Faith-Based Providers

2004 - Benedict Center

Address: 135 W. Wells Street, #700
Milwaukee, WI 53203
 Site Contact: Donna M. Hietpas
 Appointment Phone: 414-347-1774 ext 216
 Fax Phone: 414-347-0148
 Email: dhetpas@benedictcenter.org

SITE ACCESSIBILITY *Doesn't accept Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Interfaith Organization)

- Bundled Outpatient

Services for: Men Women Men and Women Pregnant Women

- Families with Children (Childcare provided)
- Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
- Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. <u>9 am - 4 pm</u>	Thurs. <u>9 am - 4 pm</u>	Sat. <u>None</u>
Tues. <u>9 am - 4 pm</u>	Fri. <u>9 am - 4 pm</u>	Sun. <u>None</u>
Wed. <u>9 am - 4 pm</u>	<input type="checkbox"/> Emergency contact available 24 hours, # _____	

AGENCY PROFILE: Benedict Center Women's Harm Reduction Program specifically works with women who are, or have been, in trouble with the law. We have over 31 years experience working with women and we recognize that women who are involved in the criminal justice system have unique needs that must be addressed so they can permanently move out of the correctional system. We provide a safe, supportive environment in which women can reflect on their past, replenish personal resources, reconnect with family, and rebuild their lives in order to establish themselves as valuable members of their community.



Faith-Based Providers

2196 - Christian Faith Fellowship Church

Address: 7210 N. 76th Street
Milwaukee, WI 53223
 Site Contact: Steven Robertson
 Appointment Phone: 414-353-4430
 Fax Phone: 414-353-4450
 Email: srobertson@destinyhigh.com

SITE ACCESSIBILITY *Doesn't accept Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: **COGIC**)

- Spiritual Support-Individual - Spiritual Support-Family - Spiritual Support-Group

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. 9:00am - 7:00pm Thurs. 9:00am - 7:00pm Sat. 9:00am - 2:00pm
 Tues. 9:00am - 7:00pm Fri. 9:00am - 7:00pm Sun. _____
 Wed. 9:00am - 7:00pm Emergency contact available 24 hours, # _____

AGENCY PROFILE: Christian Faith Fellowship Church (CFFC) has served the spiritual, social, physical, and emotional needs of the community in Milwaukee for over 17 years. This faith-based organization has grown to serve more than 6,000 parishioners from throughout the city of Milwaukee. It is now the largest church of color in Wisconsin and a leader in bringing a unique faith-based and values-driven perspective to the delivery of services to high-need/low-resource families. In addition to providing for the spiritual needs of its parishioners, CFFC has created an aggressive suite of supportive services for youth and families to include counseling services, after school recreational programs and tutoring program.



Faith-Based Providers

2178 - Compel Them to Come, Inc.

Address: 1915 N. MLK Drive Suite 213-P
Milwaukee, WI 53212
 Site Contact: Angela Robbins
 Appointment Phone: 414-267-2499
 Fax Phone: 414-751-5119
 Email: ADRCompassion@yahoo.com

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Church of God in Christ)

- Daily Living Skills-Group

- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. 10 am - 5pm Thurs. 10 am - 5pm Sat. _____

Tues. 10 am - 5pm Fri. 10 am - 5pm Sun. _____

Wed. 10 am - 5pm Emergency contact available 24 hours, # _____

AGENCY PROFILE: Our center seeks to enhance family life by providing services that are responsive to the many needs of families and their children. We will place emphasis on the family as a vital social and spiritual unit which will nourish, and sustain the youth of the community. As a 501c3 organization, we are devoted to the preservation of the family unit and the reunification of families through facilities for youth, family counseling, and other services.

Guided Principles

- Creating value for those we serve and partner with
- Providing creative resources that "meets the need"
- Unleashing the "infinite possibilities" of our communities
- Reinforcing essential values of character by discipline, self-determination, and self-improvement

Our mission is to provide social services to the under privileged individuals and vital leadership to a community that results in dramatically improving our youths and families' lives. Forever increasing enthusiasm, pride, and support for the public endeavor.



Faith-Based Providers

2206 - Jesus is the Way Ministry

Address: 2034 W. Center Street
Milwaukee, WI 53206
 Site Contact: Carl F. Williams
 Appointment Phone: 414-378-2454
 Fax Phone: 414-265-5029
 Email: williams_c_f@yahoo.comm

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Church of God in Christ)

- Daily Living Skills-Group - Housing Assistance - Spiritual Support-Individual - Spiritual Support-Family -
 Spiritual Support-Group - Parenting Classes

- Services for: Men Women Men and Women Pregnant Women
 Families with Children (Childcare provided)
 Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. 10:00am - 8:00pm Thurs. 10:00am - 8:00pm Sat. _____
 Tues. 10:00am - 8:00pm Fri. 10:00am - 8:00pm Sun. _____
 Wed. 10:00am - 8:00pm Emergency contact available 24 hours, # 414-378-2454

AGENCY PROFILE: Jesus Is The Way Ministry

Promotes family structure and support, to facilitate or improve individual and collective growth in families.

Jesus Is The Way Ministry

Is a family / community / cultural organization, and targets all family members; providing culturally sensitive services with the goal of lifting families out of poverty, despair and the cycle of self destructive behavior.

Jesus Is The Way Ministry

Seeks to eliminate violent behavior from the family and community by providing motivational, instruction workshops that increase education, employment and positive interaction between family members and the larger community.



Faith-Based Providers

2109 - Lutheran Counseling & Family Services of WI, Inc.

Address: 3800 N. Mayfair Road
Wauwatosa, WI 53222
 Site Contact: Paul Blaske
 Appointment Phone: 414-536-8333
 Fax Phone: 414-536-8348
 Email: aoda@lcfswi.org

SITE ACCESSIBILITY * Accepts Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Lutheran Church-Missouri Synod)

- Package Counseling (Individual, Group, Family)

- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. 8am to 9pm Thurs. 8am to 9pm Sat. _____

Tues. 8am to 9:00pm Fri. 8am to 4:30pm Sun. _____

Wed. 8am to 4:30pm Emergency contact available 24 hours, # 262-821-8446

AGENCY PROFILE: Welcome to Lutheran Counseling & Family Services of Wisconsin (LCFS) - offering safe, faith-based alcohol and other drug abuse (AODA) treatment programs for pre-teens, teens, adults and families in the Greater Milwaukee Area.

Our easily accessible office suite is located at 3800 North Mayfair Road (near the intersection of Mayfair Road and Capital Drive) with off street parking and wheelchair accessibility. We are located one block from public transportation.

The goal of Christian AODA counseling - whether it be individual or group - is to strengthen the lives and relationships of preteens, teens and adults through six major life-goal areas:

- * Emotional
- * Social/Behavioral
- * Spiritual
- * Recreation/Leisure
- * Physical, and
- * Educational/Work

Lutheran Counseling & Family Services offers three different modes of treatment: Primary Treatment; Out-Patient Treatment and Aftercare & Relapse Prevention.

Our professional program staff is committed to making LCFS the place - where Christian caring makes the difference!

For more information please contact us at: 800.291.4513 / 414.536.8333; counselor@lcfswi.org or visit our website at www.lcfswi.org

Remember, getting help now can make all the difference in the rest of your life and the life's of those around you.



Faith-Based Providers

2027 - Lutheran Social Services - Milwaukee Clinic

Address: 1545 S. Layton Blvd
Milwaukee, WI 53215
 Site Contact: Bernestine Jeffers
 Appointment Phone: 414-671-5920
 Fax Phone: 414-645-7850
 Email: bjeffers@lsswis.org

SITE ACCESSIBILITY * Accepts Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Lutheran)

- Package Counseling (Individual, Group, Family)

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. <u>9am - 6pm</u>	Thurs. <u>8am - 5pm</u>	Sat. <u>9:00 am to 12:00 pm</u>
Tues. <u>9am - 5pm</u>	Fri. <u>9am - 5pm</u>	Sun. _____
Wed. <u>8am - 6pm</u>	<input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-671-5920	

AGENCY PROFILE: The counseling clinic of Lutheran Social Services is licensed by the State of Wisconsin to provide outpatient mental health and alcohol and drug counseling. We have two locations in Milwaukee.

* 1545 S. Layton Blvd in the Sacred Heart Center

* 1711 S. 11th St. at the Gerald Ignace Indian Health Clinic
o (We blend Native American culture with counseling)

Our staff consists of 8 masters level therapists who specialize in alcohol and drug treatment and mental health issues, a psychologist, 2 psychiatrists who can provide evaluations and medication. Daytime and evening appointments are available Monday thru Friday.

Our experienced therapy team can provide effective treatment for:

- § Drug and alcohol abuse
- § Gambling addictions
- § Survivors of abuse
- § Intimate partner violence
- § Anger & Stress Management
- § Parenting & family issues
- § Grief & loss
- § Adjustment disorders
- § Anxiety
- § Depression
- § Adolescent issues

Services are open to all, regardless of race, faith or income.

For therapy appointments call 414/671-5920 (Layton Blvd), 414/383-9526 (Ignace Indian Health Clinic)



Faith-Based Providers

2223 - Marquette 7 C's Community Counseling Clinic

Address: 561 N. 15th Street, Room 171A
Milwaukee, WI 53233
 Site Contact: Coreen Bukowski or Todd Campbell
 Appointment Phone: 414-288-4556
 Fax Phone: 414-288-6100
 Email: cdrs@marquette.edu

SITE ACCESSIBILITY *Doesn't accept Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Jesuit Catholic)

- AODA Day Treatment - Package Counseling (Individual, Group, Family)

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: English

HOURS FOR all site programs specific program(s): _____

Mon. 9am - 8pm Thurs. 9am - 8pm Sat. _____

Tues. 9am - 8pm Fri. 9am - 4pm Sun. _____

Wed. 9am - 8pm Emergency contact available 24 hours, # 414-288-4556

AGENCY PROFILE: The Marquette 7Cs Community Counseling Clinic provides compassionate counseling services to men and women struggling with addiction and other personal problems. The seven "Cs" of the 7Cs clinic stand for Compassionate Community Counseling and Consultation Collaborating to Create Choices. Our clients are treated with the same respect and dignity that we would want for ourselves. As a university-sponsored clinic, we believe that our clients deserve the highest quality care possible, based on the best science available.

We offer:

A private clinic setting with warm and courteous receptionists to greet our clients.

A dedicated staff of counselors that treat our clients with courtesy and respect.

A wide range of services so we can provide our clients with the specific help they need.

An emphasis upon involving the client as our partner rather than just as a patient.

As a Jesuit university, we are especially committed to our values of social justice. We strive to make sure that the 7 Cs Counseling Clinic will always represent a place where persons of many diverse backgrounds can feel comfortable in an atmosphere of recovery. We provide an array of services including individual and group counseling, day treatment, and medication if needed.

Our clinic is located on the campus of Marquette University near the southwest corner of 16th Street and Wisconsin Avenue. Please see our map and directions.



Faith-Based Providers

2215 - More Excellent Way Ministry, Inc., A

Address: 9619 W. Lisbon Ave.
Milwaukee, WI 53222
Site Contact: Cecelia Benjamin
Appointment Phone: 414-462-5433
Fax Phone: 414-462-8399
Email: mmcogic1@aol.com

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: **COGIC**)

- Daily Living Skills-Group - Daily Living Skills-Individual - Spiritual Support-Individual - Spiritual Support-Family - Spiritual Support-Group

- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. 10:00am - 7:00pm Thurs. 10:00am - 7:00pm Sat. 10:00am - 1:00pm

Tues. 10:00am - 7:00pm Fri. 10:00am - 5:00pm Sun. _____

Wed. 10:00am - 7:00pm Emergency contact available 24 hours, # _____

AGENCY PROFILE: Morris Memorial is the oldest African American congregation in the city of Milwaukee. We have been serving the community for the past 65 years. We are a bible-based church firmly positioned on a foundation of prayer. Our existence is for the sake of the empowering individuals to strive for excellence in Christ through the Holy Spirit. We purpose to provide holistic ministry that affects the total person, mind, body, spirit and soul; transforming lives for our community and the world in which we live. We endeavor to demonstrate integrity, lift a standard of holiness and promote righteous living. In order to fulfill this vision, we are providing life skills, daily living skills, spirituality counseling, children’s ministry, elder services, and various other community outreach projects. Our computer lab is equipped with programs to assist individuals and families in becoming proficient in both reading and everyday life skills.



Faith-Based Providers

2203 - St. Charles - S. 84th Street

Address: 151 S. 84th Street
Milwaukee, WI 53214
Site Contact: Glynis Underwood
Appointment Phone: 414-358-4173
Fax Phone: 414-358-5005
Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY * Accepts Medicaid
 Offers American Sign Language interpretation
 DD/TTY ()
 Offers handicapped parking
 Is wheelchair accessible
 Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Catholic)

- Package Counseling (Individual, Group, Family) - Interpreter Services - Parent Assistance - Parenting Classes

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____
Mon. 8 am - 8 pm Thurs. 8 am - 8 pm Sat. Appointment
Tues. 8 am - 8 pm Fri. 8 am - 8 pm Sun. Appointment
Wed. 8 am - 8 pm Emergency contact available 24 hours, # _____

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family life. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills (Group & Individual), House Management, and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: Mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services. The agency also provides Recovery Support Coordination (RSC) and Case Management After Care Support Services (CMAS)



Faith-Based Providers

2011 - St. Charles Youth & Family Services

Address: 4757 N. 76th St.
Milwaukee, WI 53218
 Site Contact: Glynis Underwood
 Appointment Phone: 414-358-4173
 Fax Phone: 414-358-5005
 Email: referrals@stcharlesinc.org

SITE ACCESSIBILITY * Accepts Medicaid

- Offers American Sign Language interpretation
- DD/TTY ()
- Offers handicapped parking
- Is wheelchair accessible
- Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Catholic)

- Package Counseling (Individual, Group, Family) - Interpreter Services - Parent Assistance - Parenting Classes

Services for: Men Women Men and Women Pregnant Women

Families with Children (Childcare provided)

Persons Involved in the Criminal Justice System Developmentally/Physically Disabled

Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: Spanish

HOURS FOR all site programs specific program(s): _____

Mon. 8 am - 8 pm Thurs. 8 am - 8 pm Sat. Appointment

Tues. 8 am - 8 pm Fri. 8 am - 8 pm Sun. Appointment

Wed. 8 am - 8 pm Emergency contact available 24 hours, # 414-226-9556

AGENCY PROFILE: St. Charles Youth and Family Services is a multi-service agency dedicated to helping individuals realize their fullest potential and work toward independence in one's community, work, school and family life. St. Charles has skilled and confident professionals who are trained to provide core services such as: Daily Living Skills (Group & Individual), House Management, and Parent Assistance. In addition to these targeted programs, St. Charles provides a full continuum of care for families to include: Mental Health Treatment, Counseling, Mentoring, Case Management and other supportive services. The agency also provides Recovery Support Coordination (RSC) and Case Management After Care Support Services (CMAS)



Faith-Based Providers

2225 - Tangible Word Ministries

Address: 8687 N. 107th Street
Milwaukee, WI 53224
 Site Contact: Roxanne Cardenas
 Appointment Phone: 414-847-6486
 Fax Phone: 414-386-4655
 Email: prophetess@tangibleword.com

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: ABC-USA & Church of God in Christ)

- Daily Living Skills-Group - Education/Academic Skills Development - Spiritual Support-Individual - Spiritual Support-Family - Spiritual Support-Group - Parenting Classes

- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. <u>8am - 8pm</u>	Thurs. <u>8am - 8pm</u>	Sat. <u>10am - 6pm</u>
Tues. <u>8am - 8pm</u>	Fri. <u>staff only</u>	Sun. <u>closed</u>
Wed. <u>8am - 8pm</u>	<input type="checkbox"/> Emergency contact available 24 hours, # _____	

AGENCY PROFILE: Tangible Word Ministries' Life Transformation Center is an innovative learning environment for men and women who need to learn basic skills for a successful life. We provide holistic care and compassionate assistance through employment preparation, life skills classes, parent assistance, budgeting, educational enhancement, and spiritual support. Our classes are customized to fit our client's unique needs and are taught by degreed facilitators who strive to impart excellence into every class and every student. We work collaboratively with your case manager to ensure your success by focusing on your goals as detailed by both you and your case manager.



Faith-Based Providers

2184 - Wisconsin Nazarene Compassionate Center, Inc.

Address: 2904 W. Wells Street
Milwaukee, WI 53208
 Site Contact: Pam Eichler
 Appointment Phone: 414-342-5959
 Fax Phone: 414-342-1384
 Email: peichlerwncc@ameritech.net

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Nazarene)

- Transitional Housing
- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders
- Non-English language / cultural competence: _____

HOURS FOR all site programs specific program(s): _____

Mon. <u>8:30am - 4:30pm</u>	Thurs. <u>8:30am - 4:30pm</u>	Sat. <u>Closed</u>
Tues. <u>8:30am - 4:30pm</u>	Fri. <u>8:30 am - 4:30 pm</u>	Sun. <u>Closed</u>
Wed. <u>8:30am - 4:30pm</u>	<input type="checkbox"/> Emergency contact available 24 hours, # _____	

AGENCY PROFILE: Wisconsin Nazarene Compassionate Center, Inc. (WNCC) operates a transitional living facility for homeless drug and/or alcohol addicted adults called Project H.E.A.T. (Habitat, Employment to Achieve Transition). WNCC has operated Project Heat for over 12 years. We are centrally located at 2904 W. Wells Street, close to the #10, #27, & #30 bus lines. Project H.E.A.T. offers a structured recovery membership program that adheres to a "zero" tolerance policy which ensures that if an individual chooses to use drugs or alcohol, they will be immediately terminated. We have twelve double occupancy furnished apartments and six single occupancy apartments. Other services include a food pantry, laundry facilities, in-house recovery support meetings, men and women's support groups, four live-in recovery staff members, linens, and locked lobby, resource referrals and support. Members are expected to be employed, enrolled in school, or engaged in volunteer service. Individuals must also enter and complete outpatient treatment for their addiction. Our members are required to attend three community recovery meetings each week, and must obtain and have weekly contact with a sponsor. This program stresses accountability and responsibility. Placement at Project H.E.A.T. is through a one-hour interview process. During the interview, information is gathered regarding drug history, treatment, employment, legal, psychological, medical, family history, and education. Decisions regarding acceptance are made by the Program Director and staff, and prospective clients are notified within 24 hours. Project H.E.A.T. is a program for individuals looking for a safe, sober lifestyle. We accept adult men and women, individuals who are dual-diagnosed, and homeless addicts. Referrals can come from other social service agencies, detox units, hospitals, social workers, case managers, Probation/Parole, Correctional facilities, and self referrals. Prospective members must be medication compliant.



Faith-Based Providers

2119 - Word of Hope Ministries, Inc.

Address: 2677 N. 40th Street
Milwaukee, WI 53210
 Site Contact: George Ramsey
 Appointment Phone: 414-447-1965
 Fax Phone: 414-874-2820
 Email: wohmsscoor@yahoo.com

- SITE ACCESSIBILITY** *Doesn't accept Medicaid
- Offers American Sign Language interpretation
 - DD/TTY ()
 - Offers handicapped parking
 - Is wheelchair accessible
 - Has a location near public transportation

SERVICES PROVIDED (Faith Based, affiliation: Church of God in Christ)

- Package Counseling (Individual, Group, Family)

- Services for: Men Women Men and Women Pregnant Women
- Families with Children (Childcare provided)
 - Persons Involved in the Criminal Justice System Developmentally/Physically Disabled
 - Persons with co-occurring mental health and substance use disorders

Non-English language / cultural competence: _____

HOURS FOR	<input checked="" type="checkbox"/> all site programs	<input type="checkbox"/> specific program(s): _____
Mon. <u>10am - 5pm</u>	Thurs. <u>10am - 4pm</u>	Sat. <u>1pm - 3pm</u>
Tues. <u>10am - 5pm</u>	Fri. <u>10am - 4pm</u>	Sun. _____
Wed. <u>10am - 5pm</u>	<input checked="" type="checkbox"/> Emergency contact available 24 hours, # 414-526-1897	

AGENCY PROFILE: Word of Hope is a faith-based community organization that was established by Paster CH McClelland in 1996. We provide a range of services in our Family Resource and Technology Center that are designed to encourage personal development and responsibility, and to help empower individuals and families to be productive and self-sufficient in their homes and in the community. Our programs include: 1. AODA Counseling-state certified counselors whose sole purpose is to assist individuals to live their lives free from alcohol and drug dependency. All counseling activities are conducted in accordance with HFS 75. 2. Employment Services-we assist individuals with development or improvement of their work readiness skills by providing vocational and educational training; job development, job placement, and job retention support services. 3. Health Care-licensed medical practitioners who screen for high blood pressure, diabetes, high cholesterol, glaucoma, and cancer; treatment referrals to medical providers are made when appropriate. We are partnered with the Medical College of Wisconsin. 4. Mentoring-group and one-to-one coaching to foster the development of positive attitudes and behaviors, improve or establish positive support networks within families and the community; and to learn to develop and utilize those life skills that will help build self-esteem and promote self-sufficiency. 5. Social Services-assessment and counseling to address the human service needs of individuals and families; the goal is to avoid crisis situations through intervention and education. 6. Ready4Work-provides re-entry support services to former inmates, ages 18 to 34, who have been released within past 90 days, or are currently in pre-release centers. Service plan includes intensive case management, educational and vocational training; job placement, retention support services, and ATODA counseling when appropriate.